

# Part 573 Safety Recall Report

# 16V-545

**Manufacturer Name :** Chrysler (FCA US LLC)

**Submission Date :** SEP 22, 2016

**NHTSA Recall No. :** 16V-545

**Manufacturer Recall No. :** S62



## Manufacturer Information :

**Manufacturer Name :** Chrysler (FCA US LLC)

**Address :** 800 Chrysler Drive  
CIMS 482-00-91 Auburn Hills MI  
48326-2757

**Company phone :** 1-800-853-1403

## Population :

**Number of potentially involved :** 8,561

**Estimated percentage with defect :** NR

## Vehicle Information :

**Vehicle 1 :** 2015-2016 Jeep Renegade

**Vehicle Type :**

**Body Style :** SUV

**Power Train :** NR

**Descriptive Information :** Some 2015-2016 MY Jeep Renegade ("BU") vehicles equipped with the optional trailer hitch package(s) (option codes XER and XFJ)

**Production Dates :** AUG 25, 2014 - JUN 25, 2016

**VIN Range 1 : Begin :**

NR

**End :** NR

Not sequential

## Description of Defect :

**Description of the Defect :** Some 2015-2016 MY Jeep Renegade ("BU") vehicles equipped with the optional trailer hitch package were assembled with the trailer hitch attached to the vehicle structure with a single fastener per side due to a manufacturing error. The trailer hitch design requires three fasteners per side.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** Missing fasteners may result in a loose trailer hitch to body joint attachment and may result in audible noise and, if ignored, may lead to partial or complete separation of the trailer hitch from the vehicle.

**Description of the Cause :** NR

**Identification of Any Warning that can Occur :** A customer may notice a rattling noise from the rear of vehicle while driving.

**Supplier Identification :****Component Manufacturer**

Name : NR  
Address : NR  
NR  
Country : NR

**Chronology :**

7/21/16: Please see the attached supplemental information titled "FCA US LLC Chronology – BU Trailer Hitch – 07212016.pdf".  
Please see the attached supplemental information titled "FCA US LLC Chronology – BU Tow Bar – 07192016.pdf".

**Description of Remedy :**

Description of Remedy Program : FCA US LLC ("FCA US") will conduct a Voluntary Safety Recall on all affected vehicles to install the two missing fasteners per side on the trailer hitch assembly.

FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

**Recall Schedule :**

Description of Recall Schedule : \*\* Dealer instructions on 10/6/2016 and final owner notification on 10/13/2016

FCA US will provide a dealer notification and owner notification schedule once established.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : NR - NR

\* NR - Not Reported