

Part 573 Safety Recall Report

16V-539

Manufacturer Name : Bentley Motors, Inc.

Submission Date : SEP 16, 2024

NHTSA Recall No. : 16V-539

Manufacturer Recall No. : RE16/17



Manufacturer Information :

Population :

Manufacturer Name : Bentley Motors, Inc.

Number of potentially involved : 127

Address : 2200 Ferdinand Porsche Drive

Estimated percentage with defect : 100 %

Herndon VA 20171

Company phone : 1-800-777-6923

Vehicle Information :

Vehicle 1 : 2007-2009 Bentley Continental Flying Spur

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : Continental Flying Spur

Production Dates : APR 25, 2007 - OCT 31, 2008

VIN Range 1 : Begin : SCBBR93W07C048791 **End :** SCBBP93WX9C061203 Not sequential

Description of Defect :

Description of the Defect : Due to an issue during sunroof production, the process to adhere the sunroof glass to the sunroof frame was not performed to specifications. Because of this, over time the adhesive can delaminate from the glass, resulting in glass detachment from the sunroof frame.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the glass were to detach from the sunroof frame, it could become airborne while the vehicle is moving and become a road hazard, posing a risk of crash and property damage to other vehicles on the road and also pose a risk of injury to people outside of the vehicle.

Description of the Cause : The cleaning procedure at the supplier during sunroof production was not performed to required specifications, which can result in the glass delaminating from the sunroof frame. The supplier had changed from a 2-component process to a 1-component process.

Identification of Any Warning that can Occur : NR

Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :**Component Manufacturer**

Name : Fa. Webasto

Address : Kraillinger Straße 5
Stockdorf Foreign States 82131

Country : Germany

Chronology :

June 2016 – Bentley became aware of a potential issue based on information shared from other manufacturers.
11th July 2016 - The issue was presented at the Bentley Motors safety committee and a decision to conduct a safety recall was made.

Description of Remedy :

Description of Remedy Program : The sunroof glass assembly in potentially affected vehicles will have additional adhesive applied between the sunroof glass frame and sunroof glass panel.
Customers will be instructed on how to apply for reimbursement for any out-of-pocket expense relating to this issue.

How Remedy Component Differs from Recalled Component : Vehicles affected by this recall will have additional adhesive applied between the sunroof glass frame and sunroof glass panel to correct the condition. Production condition was resolved by a change in the supplier process prior to detection of the issue.

Identify How/When Recall Condition was Corrected in Production : In June 2008 the supplier process had been changed to include an additional cleaning process which resulted in the issue not being present in sunroof production moving forward.

Recall Schedule :

Description of Recall Schedule : Dealer: Anticipated August 2016
Customer: Anticipated August 2016

Planned Dealer Notification Date : AUG 01, 2016 - NR

Planned Owner Notification Date : AUG 01, 2016 - NR

* NR - Not Reported