Part 573 Safety Recall Report 16V-504

Manufacturer Name : Jerr-Dan Corporation
Submission Date : MAY 03, 2017
NHTSA Recall No. : 16V-504
Manufacturer Recall No. : NR

Manufacturer Information :

Manufacturer Name : Jerr-Dan Corporation
Address : 13224 Fountain Head Plaza
Hagerstown MD 21742
Company phone : 1-717-597-7111

Population :

Number of potentially involved : 24
Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2014-2016 Jerr-Dan HDR 1000
Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES
Body Style :
Power Train : NR
Descriptive Information : Models equipped with JFB body
Production Dates : APR 17, 2014 - APR 05, 2016
VIN Range 1 : Begin : NR End : NR ☐ Not sequential

Description of Defect :

Description of the Defect : Jerr-Dan Corporation is recalling certain model year 2014-2016 HDR1000 Wreckers manufactured between April 17, 2014 and April 5, 2016. The affected vehicles are equipped with vehicle mounted controls and remote controls. When operating the wrecker functions from the remote control, the vehicle mounted controls may remain engaged and continue activating the last selected wrecker function.

FMVSS 1 : NR
FMVSS 2 : NR

Description of the Safety Risk : A sticking control lever may prevent the selected wrecker function from stopping when operating from the remote control.

Description of the Cause : An assembly error resulted in insufficient clearance of the control lever assembly preventing the levers from returning to neutral under certain conditions.

Identification of Any Warning that can Occur : NR

Supplier Identification :

Component Manufacturer

Name :	NR
Address :	NR
	NR
Country :	NR

Chronology :

In May, 2016, Jerr-Dan identified a unit with sticking control levers during its routine manufacturing testing. Jerr-Dan initiated an investigation and reviewed the field experience. Jerr-Dan had received a warranty claim on August 27, 2015 and a notification in May 2016 relating to this issue. The investigation further determined that certain components had been installed incorrectly in the manufacturing process, leading to the potential for the controls to remain engaged. On June 23, 2016, Jerr-Dan decided to conduct a safety recall to address the affected population of 24 total units produced between April 17, 2014 and April 5, 2016.

Description of Remedy :

Description of Remedy Program :	Jerr-Dan will notify owners of affected vehicles of the recall notice and provide a remedy, free of charge. Jerr-Dan will also notify Dealers of the recall notice and provide rework instructions and reimburse Dealers a reasonable amount for labor.
How Remedy Component Differs from Recalled Component :	NR
Identify How/When Recall Condition was Corrected in Production :	NR

Recall Schedule :

Description of Recall Schedule :	The recall is expected to begin August 2016.
Planned Dealer Notification Date :	NR - NR
Planned Owner Notification Date :	NR - NR

* NR - Not Reported