

# Part 573 Safety Recall Report

# 16V-495

**Manufacturer Name :** Chrysler (FCA US LLC)**Submission Date :** JUN 28, 2016**NHTSA Recall No. :** 16V-495**Manufacturer Recall No. :** S48**Manufacturer Information :**

Manufacturer Name : Chrysler (FCA US LLC)

Address : 800 Chrysler Drive  
CIMS 482-00-91 Auburn Hills MI  
48326-2757

Company phone : 1-800-853-1403

**Population :**

Number of potentially involved : 658

Estimated percentage with defect : 1 %

**Vehicle Information :**

Vehicle 1 : 2016-2016 RAM 3500 Cab Chassis

Vehicle Type :

Body Style : PICKUP TRUCK

Power Train : NR

Descriptive Information : Certain 2016 MY 3500 ("DD") Cab Chassis trucks.

Production Dates : JUL 24, 2015 - JAN 07, 2016

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 2 : 2016-2016 RAM Cab Chassis rated for 10,000 pounds

Vehicle Type :

Body Style : PICKUP TRUCK

Power Train : NR

Descriptive Information : Certain 2016 MY 3500 Cab Chassis trucks rated for 10,000 pounds ("DF").

Production Dates : AUG 04, 2015 - SEP 09, 2015

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 3 : 2016-2016 RAM 4500/5500 Cab Chassis

Vehicle Type :

Body Style : PICKUP TRUCK

Power Train : NR

Descriptive Information : Certain 2016 MY 4500/5500 Cab Chassis trucks ("DP").

Production Dates : JUL 24, 2015 - OCT 08, 2015

VIN Range 1 : Begin : NR End : NR  Not sequential**Description of Defect :**

Description of the Defect : The transfer cases in the identified Cab Chassis trucks may contain rear output main shafts with “chevron” shaped voids. A void in the transfer case main output shaft could result in shaft fracture.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : A fractured main shaft will result in loss of motive power and loss of PARK functionality in 2WD, the vehicle will remain operable in 4WD.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

## Supplier Identification :

### Component Manufacturer

Name : Borg Warner

Address : 15545 Wells Highway  
Seneca SOUTH CAROLINA 29678

Country : United States

## Chronology :

Please see the attached supplemental information titled "FCA US LLC Chronology - RAM Void in T-Case Main Output Shaft - 06282016.pdf".

## Description of Remedy :

Description of Remedy Program : FCA US will conduct a Voluntary Safety Recall to replace the transfer case on all potentially affected vehicles.

FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

**Recall Schedule :**

Description of Recall Schedule : FCA US will provide a dealer notification and owner notification schedule once established.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : NR - NR

\* NR - Not Reported