

Part 573 Safety Recall Report

16V-490

Manufacturer Name : Chrysler (FCA US LLC)

Submission Date : MAR 14, 2017

NHTSA Recall No. : 16V-490

Manufacturer Recall No. : S42



Manufacturer Information :

Manufacturer Name : Chrysler (FCA US LLC)

Address : 800 Chrysler Drive
CIMS 482-00-91 Auburn Hills MI
48326-2757

Company phone : 1-800-853-1403

Population :

Number of potentially involved : 3,620

Estimated percentage with defect : 1 %

Vehicle Information :

Vehicle 1 : 2017-2017 Chrysler Pacifica

Vehicle Type :

Body Style : VAN

Power Train : NR

Descriptive Information : Certain 2017 MY Chrysler Pacifica ("RU") vehicles.

Production Dates : FEB 22, 2016 - APR 28, 2016

VIN Range 1 : Begin : NR **End :** NR

Not sequential

Description of Defect :

Description of the Defect : Some 2017 MY RU vehicles may experience fracture of the middle passenger overhead seat belt stow clip which may trap the latch plate and prevent use of the seat belt in the center third-row or center second-row (if equipped).

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Inability to use the second or third row center seat belt may cause injury to the occupants(s) in the case of an accident.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Supplier Identification :**Component Manufacturer**

Name : NR
Address : NR
NR
Country : NR

Chronology :

Please see the attached supplemental information titled "FCA US LLC Chronology - RU Overhead Seat Belt Bezel - 06282016.pdf".

Description of Remedy :

Description of Remedy Program : FCA US will conduct a Voluntary Safety Recall on all affected vehicles to replace the 2nd- and 3rd-row Overhead Seat Belt Bezels with a new bezel with improved material structural characteristics.

FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : ** 2016 07 12 - Dealer Instruction on 7/7/2016 and Final Owner Mailing starting 7/14/2016

**FCA US will provide a dealer notification and owner notification by August 2016.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : NR - NR

* NR - Not Reported