

Part 573 Safety Recall Report

16V-481

Manufacturer Name : Newmar Corporation**Submission Date :** JUN 27, 2016**NHTSA Recall No. :** 16V-481**Manufacturer Recall No. :** NR**Manufacturer Information :**

Manufacturer Name : Newmar Corporation

Address : 355 North Delaware Street

PO Box 30 Nappanee IN 46550

Company phone : 574-773-7791

Population :

Number of potentially involved : 24

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2017-2017 Newmar Ventana

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : On certain recreational vehicles manufactured by Newmar Corporation, the windshield wiper system is not operating as designed and has the potential to produce four separate issues. 1) The wiper arm may not park in the same location every time. 2) In high torque conditions such as a dry windshield, the wiper motor can stall. 3) When the wipers are turned on for any reason other than wash, the headlights would turn off when the wipers were turned off. 4) There are conditions where the wiper controls would put the motor in high with the first press of the Hi/Lo button where it should always go to low after a key cycle. If the wiper system is not performing correctly it could potentially increase the loss of control of the vehicle resulting in a crash. Correction: Freightliner Custom Chassis Corporation will update the wiper software.

Production Dates : NOV 01, 2015 - JUN 24, 2016

VIN Range 1 : Begin : NR

End : NR

 Not sequential

Vehicle 2 : 2017-2017 Newmar Ventana VL

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : On certain recreational vehicles manufactured by Newmar Corporation, the windshield wiper system is not operating as designed and has the potential to produce four separate issues. 1) The wiper arm may not park in the same location every time. 2) In high torque conditions such as a dry windshield, the wiper motor can stall. 3) When the wipers are turned on for any reason other than wash, the headlights would turn off when the wipers were turned off. 4) There are conditions where the wiper controls would put the motor in high with the first press of the Hi/Lo button where it should always go to low after a key cycle. If the wiper system is not performing correctly it could potentially increase the loss of control of the vehicle resulting in a crash. Correction: Freightliner Custom Chassis Corporation will update the wiper software.

Production Dates : NOV 01, 2015 - JUN 24, 2016

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 3 : 2017-2017 Newmar Dutch Star

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : On certain recreational vehicles manufactured by Newmar Corporation, the windshield wiper system is not operating as designed and has the potential to produce four separate issues. 1) The wiper arm may not park in the same location every time. 2) In high torque conditions such as a dry windshield, the wiper motor can stall. 3) When the wipers are turned on for any reason other than wash, the headlights would turn off when the wipers were turned off. 4) There are conditions where the wiper controls would put the motor in high with the first press of the Hi/Lo button where it should always go to low after a key cycle. If the wiper system is not performing correctly it could potentially increase the loss of control of the vehicle resulting in a crash. Correction: Freightliner Custom Chassis Corporation will update the wiper software.

Production Dates : NOV 01, 2015 - JUN 24, 2016

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : On certain recreational vehicles manufactured by Newmar Corporation, the windshield wiper system is not operating as designed and has the potential to

produce four separate issues. 1) The wiper arm may not park in the same location every time. 2) In high torque conditions such as a dry windshield, the wiper motor can stall. 3) When the wipers are turned on for any reason other than wash, the headlights would turn off when the wipers were turned off. 4) There are conditions where the wiper controls would put the motor in high with the first press of the Hi/Lo button where it should always go to low after a key cycle. If the wiper system is not performing correctly it could potentially increase the loss of control of the vehicle resulting in a crash. Correction: Freightliner Custom Chassis Corporation will update the wiper software.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : . If the wiper system is not performing correctly it could potentially increase the loss of control of the vehicle resulting in a crash.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

May, 2016 Newmar was made aware of a potential defect. June 2016 Newmar is giving notice of a defect.

Description of Remedy :

Description of Remedy Program : Freightliner Custom Chassis will provide a software update to the wiper system.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : NR

Planned Dealer Notification Date : AUG 23, 2016 - AUG 23, 2016

Planned Owner Notification Date : AUG 23, 2016 - AUG 23, 2016

* NR - Not Reported