

Part 573 Safety Recall Report

16V-466

Manufacturer Name : Forest River, Inc.

Submission Date : JUN 22, 2016

NHTSA Recall No. : 16V-466

Manufacturer Recall No. : 61-03032016-0211



Manufacturer Information :

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 11

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2017-2017 Forest River, Inc. Spartan ToyHauler - STF3712X

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : SPARTAN TOYHAULER is a recreational vehicle manufactured by Forest River, Inc.

Production Dates : MAR 31, 2016 - JUN 17, 2016

VIN Range 1 : Begin : 5ZT3ST2FOHG300973 **End :** 5ZT3ST2B4HG301024 Not sequential

Description of Noncompliance :

Description of the Noncompliance : The VIN, MSO and Federal Placard indicate the vehicle has a third axle with two extra tires. This vehicle is only equipped with tandem axles and four tires.

FMVSS 1 : 567 - Certification

FMVSS 2 : NR

Description of the Safety Risk : A Federal Placard with incorrectly listed information may lead an owner to overload the trailer, and increases the risk of a crash.

Description of the Cause : An administrative error at the plant led Federal Placards with incorrect information to be printed.

Identification of Any Warning that can Occur : None.

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On June 6, 2016, Forest River – Office of Corporate Compliance (“OCC”) was notified of a potential non-compliance of the Spartan Toyhauler. Forest River initiated an investigation on June 7, 2016.

On June 15, 2016, during the course of the investigation, it was discovered the VIN identifier was incorrectly listed and led to the federal placard being listed for a triple axle instead of a tandem axle.

On June 17, 2016, the Corporate Committee met and voted to conduct a recall.

Description of Remedy :

Description of Remedy Program : Forest River will provide new Federal Placards, Titles and VIN plates (when available) to the dealers and any owner, free of charge.

What is the Forest River Customer Service Phone Number? (574)
862-3033

How Remedy Component Differs from Recalled Component : The correct Federal Placards, Titles and VIN plates (when available) will reflect the 9th digit, the check digit which indicates the number of axles.

Identify How/When Recall Condition was Corrected in Production : The non-compliance was identified on the manufacturing line by quality control personnel. This in turn mitigated the number of vehicles produced, allowing for a learning and understanding of the importance of accurate data is provided to the appropriate personnel.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : AUG 18, 2016 - AUG 18, 2016

Planned Owner Notification Date : AUG 18, 2016 - AUG 18, 2016

* NR - Not Reported