

Part 573 Safety Recall Report

16V-457

Manufacturer Name : Forest River, Inc.

Submission Date : JUN 20, 2016

NHTSA Recall No. : 16V-457

Manufacturer Recall No. : 45-06102016-0208



Manufacturer Information :

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 2,224

Estimated percentage with defect : 80 %

Vehicle Information :

Vehicle 1 : 2013-2016 Forest River, Inc. XLR TOYHAULER - F29UDQL5, F300X10, F300X12, F300X12HP, F300X14HP, F301X12HP, F305V10, F305V12, F305V14, F305V16, F305VL5, F306V14, F30HFS5, F30HFS5-EP, F340X12HP, F345V12, F345V14, F345V16, F34DQL5, F350X12HP, F350X14HP, F35X12, F35X12HP, F35X14, F36DBK5

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : XLR TOYHAULER is a recreational vehicle manufactured by Forest River, Inc.

Production Dates : AUG 28, 2012 - NOV 05, 2015

VIN Range 1 : Begin : 4X4FXLL20D5156286 **End :** 4X4FXL837GF160920 Not sequential

Vehicle 2 : 2013-2016 Forest River, Inc. XLR TOY HAULER - F375AMP, F380AMP, F385AMP, F386X12HP, F390V10, F395AMP, F395AMP12, F39DKS5, F400V12, F401AMP, F40X12HP, F415AMP, F417AMP, F420AMP, F425AMP

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : XLR TOYHAULER is a recreational vehicle manufactured by Forest River, Inc.

Production Dates : AUG 28, 2012 - NOV 05, 2015

Description of Defect :

Description of the Defect : The equalizer knurled bolt may not be seated properly into the chassis axle hanger. This condition may lead to the improper threading of the locking nut against the axle hanger on the opposite side of the chassis axle hanger.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the equalizer knurled bolt and nut are not installed properly or are missing

Description of the Safety Risk : from a triple-axle configuration, the center axle can rotate to the rear and could lead to tire degradation or loss of vehicle control resulting in a crash.

Description of the Cause : Improper installation of the equalizer knurled bolt led the shoulder of the bolt to “catch” on the opposite side chassis axle hanger.

Identification of Any Warning that can Occur : None.

Supplier Identification :

Component Manufacturer

Name : NR
Address : NR
NR
Country : NR

Chronology :

On June 1, 2016 and following a review of warranty information, OCC was notified by the Plant General Manager and Warranty Manager of a potential issue involving the performance of certain triple axel trailers involving the performance of equalizer knurled bolts. .

On June 3, 2016, OCC initiated an investigation into the issue, including a review of all dynamics of the suspension in which the equalizer knurled bolts subject to the warranty claim were installed.

On June 14, 2016, Forest River concluded its internal investigation finding that full engagement of the threads of the shackle bolt issued by the supplier in the kit for the suspension upgrade might be compromised and may not ensure that the shoulder bolt passes through the axle hangers of the chassis.

On June 16, Forest River’s Corporate Committee determined that a safety-related defect may exist if the equalizer knurled bolts are not installed correctly.

Description of Remedy :

Description of Remedy Program : Forest River will provide replacement equalizer knurled bolts and nuts that do not meet the inspection qualifications, free of charge to the Owner and/or dealer of record.

What is the Forest River Customer Service Phone Number? (574)
642-0431

How Remedy Component Differs from Recalled Component : During installation of the remedy component, the repair procedures will advise to ensure the equalizer knurled bolt passes through both sides of the axle hanger and is not caught on the shoulder of the bolt against the axle hanger.

Identify How/When Recall Condition was Corrected in Production : The supplier of the component at issue conducted training on how to appropriately install the part.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : NR - NR

* NR - Not Reported