

Part 573 Safety Recall Report

16V-449

Manufacturer Name : General Motors LLC**Submission Date :** JUN 16, 2016**NHTSA Recall No. :** 16V-449**Manufacturer Recall No. :** 46600**Manufacturer Information :**

Manufacturer Name : General Motors LLC

Address : 30001 VAN DYKE
MAIL CODE 480-210-2V WARREN MI
48090

Company phone : 5961733

Population :

Number of potentially involved : 17

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2016-2016 Chevrolet Equinox

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Certain 2016 Chevrolet Equinox vehicles.

Production Dates : OCT 16, 2015 - OCT 16, 2015

VIN Range 1 : Begin : NR End : NR

 Not sequential

Vehicle 2 : 2016-2016 GMC Terrain

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Certain 2016 GMC Terrain vehicles.

Production Dates : OCT 16, 2016 - OCT 16, 2016

VIN Range 1 : Begin : NR End : NR

 Not sequential**Description of Noncompliance :**

Description of the Noncompliance : General Motors has decided that certain 2016 Chevrolet Equinox and GMC Terrain vehicles may not comply with Federal Motor Vehicle Safety Standard (FMVSS) No. 110, "Tire Selection and Rims for Motor Vehicles." Incorrect certification labels may have been affixed to these vehicles. If the certification labels are incorrect, the tire/rim size and cold tire pressure information on the certification label may be inaccurate.

FMVSS 1 : 110 - Tire selection and rims

FMVSS 2 : NR

Description of the Safety Risk : If a customer uses the incorrect tire/rim size and cold tire pressure information on the certification label, the customer may use the wrong tire/ rim size or improperly inflate the tires, which could affect the driver's ability to control the vehicle in certain situations and could increase the risk of a crash.

Description of the Cause : The assembly plant did not follow the proper repair confirmation process to confirm that the replacement certification labels were installed on the correct vehicles.

Identification of Any Warning that can Occur : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On May 4, 2016, GM was notified that a customer's 2016 MY Chevrolet Equinox may have an incorrect VIN printed on the certification label. The certification label's VIN did not match the VIN on the plate under the front windshield. GM analyzed the certification label's VIN and determined that it belonged to an unsold vehicle still on a dealer's lot in Colorado.

On May 5, 2016, GM contacted the dealer in Colorado about the suspect vehicle. The dealer inspected the unsold vehicle and found the same issue—the VIN on the certification label did not match the VIN on the plate under the front windshield. The VIN on the plate under the windshield matched the VIN on the first vehicle's certification label, which indicated that the certification labels were applied to the wrong vehicles. GM analyzed the certification label VIN of the unsold second vehicle and confirmed that it belonged to a vehicle that had already been sold to a customer. On May 6, 2016, the issue was submitted as a potential noncompliance issue through GM's Speak Up For Safety program. On May 23, 2016, GM opened an investigation.

Between May 25 and June 5, 2016, GM investigated the vehicles with suspect certification labels and determined that they were among 18 sequential vehicles built on October 16, 2015 that had their certification labels reprinted and reapplied during assembly because the original labels were improperly installed (wrinkled). The tire/rim size and cold tire pressure information on the certification labels is also included on a tire label that is located next to the certification label in the driver's door frame. Based on GM's investigation, the tire labels on the suspect vehicles were properly applied and include the correct tire/rim size and cold tire pressure information.

The investigation was reviewed in GM's Open Investigation Review on June 6, 2016, and on June 9, 2016, GM's Safety and Field Action Decision Authority decided to conduct a noncompliance recall.

Description of Remedy :

Description of Remedy Program : Dealers will inspect, and if necessary, replace the certification label. Pursuant to 49 C.F.R. § 573.13(d)(1), all covered vehicles are under warranty so reimbursement is not offered.

How Remedy Component Differs from Recalled Component : The replacement certification label will display the correct tire and rim information. Recalled Component Name: LABEL – VEH CERT & TIRE PRESS, Recalled Component Description: Vehicle certification label, Recalled Component Part Number: 10284728, 13588484, Recalled Component Country of Origin: U.S.

Identify How/When Recall Condition was Corrected in Production : Chevrolet Equinox and GMC Terrain vehicles built after 10/16/2015 have certification labels displaying the correct tire and rim information.

Recall Schedule :

Description of Recall Schedule : General Motors will provide owner letter notification dates when available.

Planned Dealer Notification Date : JUN 16, 2016 - JUN 16, 2016

Planned Owner Notification Date : NR - NR

* NR - Not Reported