

Part 573 Safety Recall Report

16V-420

Manufacturer Name : Southeast Toyota Distributors, LLC

Submission Date : OCT 10, 2016

NHTSA Recall No. : 16V-420

Manufacturer Recall No. : SET16C



Manufacturer Information :

Population :

Manufacturer Name : Southeast Toyota Distributors, LLC

Number of potentially involved : 4,253

Address : 9983 Pritchard Road

Estimated percentage with defect : 100 %

Jacksonville FL 32219

Company phone : (866) 405-4226

Vehicle Information :

Vehicle 1 : 2015-2016 Toyota and Scion Scion FR-S, Scion tC, Toyota Camry, Highlander, Tundra

Vehicle Type : LIGHT VEHICLES

Body Style : ALL

Power Train : GAS

Descriptive Information : The recall involves 2016 Toyota Camry, 2016 Toyota Highlander, 2015-2016 Toyota Tundra, 2015-2016 Scion FR-S, and 2015-2016 Scion tC vehicles that have been accessorized by Southeast Toyota Distributors, LLC.

Production Dates : MAY 06, 2014 - MAY 13, 2016

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 2 : 2015-2017 Toyota and Scion Corolla, Prius C, Prius V, Rav4, Sequoia, Sienna, Tacoma

Vehicle Type : LIGHT VEHICLES

Body Style : ALL

Power Train : GAS

Descriptive Information : The recall involves certain 2015-2017 Toyota Camry, 2017 Toyota Corolla, 2016 Toyota Highlander, 2015-2016 Toyota Prius C, 2016-2017 Toyota Prius V, 2015-2016 Toyota Tundra, 2016 Toyota Rav4, 2015-2016 Toyota Sequoia, 2015-2016 Toyota Sienna, 2016-2017 Toyota Tacoma, 2015-2016 Scion FR-S, and 2015-2016 Scion tC vehicles that have been accessorized by Southeast Toyota Distributors, LLC.

Production Dates : MAY 06, 2014 - SEP 09, 2016

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Noncompliance :

Description of the Noncompliance : Pursuant to FMVSS 110 S10, a load carrying capacity modification label must be added to a vehicle if weight exceeding the lesser of 1.5 percent of GVWR or 45.4 kg (100 pounds) is added to a vehicle between final vehicle certification and the first retail sale of the vehicle, and the corrected values must be

accurate to within 1 percent of the actual added weight. With regard to the vehicles that are subject to this recall, SET added net accessory weight in excess of the 1.5 percent/100 lbs and provided the requisite load carrying capacity modification label, but SET has since determined that certain labels were not accurate to within 1 percent of the actual added weight.

FMVSS 1 : 110 - Tire selection and rims

FMVSS 2 : NR

Description of the Safety Risk : In the affected vehicles, the current load carrying capacity modification label is not accurate to within one percent (1%) of the weight of accessories installed on the vehicle. In the worst case, a driver may overload a vehicle which may increase the risk of a crash.

Description of the Cause : SET calculates the amount of weight added or subtracted through a computer program. The weight value of each accessory is manually entered into the program. Certain accessory weights were entered incorrectly into the system, causing certain labels produced from 5/6/2014 to 5/13/2016 not to be accurate to within one percent (1%) of the actual added weight as required by FMVSS 110 S10.

Identification of Any Warning that can Occur : None

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On May 9, 2016 SET conducted an audit of its weight label system and discovered discrepancies between the weight of certain accessories or takeoff parts and the weight entered into the system. This caused certain labels not to be accurate to within one percent (1%) of the actual added weight as required by FMVSS 110 S10.

Description of Remedy :

Description of Remedy Program : SET will notify the customers by mail of the noncompliance and will provide them with a label to be installed over the inaccurate label. Each label will be generated specifically for each customer's vehicle, based on the net weight of the accessories installed.

How Remedy Component Differs from Recalled Component : N/A

Identify How/When Recall Condition was Corrected in Production : Production of affected vehicles was stopped until the calculations were corrected and new labels were available. SET dealers will be informed not to sell vehicles with the affected labels until the remedy has been completed.

Recall Schedule :

Description of Recall Schedule : SET is coordinating with R.L. Polk & Co. to obtain current owner mailing address data based on the VIN of each individual affected vehicle, and also with a third party service provider to print and mail the owner notification letters and labels to owners of affected vehicles. Samples of the owner notification letter for those receiving new labels will be provided. SET expects the mailing of customer notification letters to begin on or about July 14, 2016.

Planned Dealer Notification Date : JUN 02, 2016 - JUN 03, 2016

Planned Owner Notification Date : JUL 14, 2016 - JUL 15, 2016

* NR - Not Reported