

Part 573 Safety Recall Report

16V-415

Manufacturer Name : Volkswagen Group of America, Inc.

Submission Date : JUN 06, 2016

NHTSA Recall No. : 16V-415

Manufacturer Recall No. : 60C3



Manufacturer Information :

Manufacturer Name : Volkswagen Group of America, Inc.

Address : 3800 Hamlin Road

Auburn Hills MI 48326

Company phone : 1-800-893-5298

Population :

Number of potentially involved : 536

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2007-2009 Audi A8/S8

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : A8/S8: 191

Production Dates : APR 27, 2007 - JUN 18, 2008

VIN Range 1 : Begin : WAUPN44E67N020583 **End :** WAUPN94E89N002103 Not sequential

Vehicle 2 : 2007-2009 Audi A8

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Audi A8: 345

Production Dates : APR 30, 2007 - JUN 18, 2008

VIN Range 1 : Begin : WAUMR44E07N020022 **End :** WAUMV94EX9N002106 Not sequential

Description of Defect :

Description of the Defect : Due to an issue during sunroof production, the process to adhere the sunroof glass to the sunroof frame was not performed to specifications. Because of this, over time the adhesive can delaminate from the glass, resulting in glass detachment from the sunroof frame.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the glass were to detach from the sunroof frame, it could become airborne while the vehicle is moving and become a road hazard, posing a risk of crash and property damage to other vehicles on the road and also pose a risk of

Description of the Cause : injury to people outside of the vehicle.
The cleaning procedure at the supplier during sunroof production was not performed to required specifications, which can result in the glass delaminating from the sunroof frame. The supplier had changed from a 2-component process to a 1-component process.

Identification of Any Warning that can Occur : NR

Supplier Identification :

Component Manufacturer

Name : Fa. Webasto
Address : Kraillinger Straße 5
Stockdorf FOREIGN STATES 82131
Country : Germany

Chronology :

Winter 2015/2016: Audi AG became aware of a potential issue with the sunroof due to field complaints and began investigating to determine the root cause.

May 31, 2016: The issue was presented at the Audi AG safety committee and a decision to conduct a safety recall was made.

Description of Remedy :

Description of Remedy Program : The sunroof glass assembly in potentially affected vehicles will have additional adhesive applied between the sunroof glass frame and sunroof glass panel.
Customers will be instructed on how to apply for reimbursement for any out-of-pocket expense relating to this issue.

How Remedy Component Differs from Recalled Component : Vehicles affected by this recall will have additional adhesive applied between the sunroof glass frame and sunroof glass panel to correct the condition. Production condition was resolved by a change in the supplier process prior to detection of the issue.

Identify How/When Recall Condition was Corrected in Production : In June 2008 the supplier process had been changed to include an additional cleaning process which resulted in the issue not being present in sunroof production moving forward.

Recall Schedule :

Description of Recall Schedule : Dealer: Anticipated July 2016

Customer: Anticipated July 2016

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : NR - NR

* NR - Not Reported