

Part 573 Safety Recall Report

16V-411

Manufacturer Name : Forest River, Inc.

Submission Date : JUN 09, 2016

NHTSA Recall No. : 16V-411

Manufacturer Recall No. : 35-06022016-0207



Manufacturer Information :

Population :

Manufacturer Name : Forest River, Inc.

Number of potentially involved : 2

Address : 55470 CR 1

Estimated percentage with defect : 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Vehicle Information :

Vehicle 1 : 2015-2015 Forest River, Inc. Glaval - Synergy

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Glaval Bus is a Transit Bus manufactured by Forest River, Inc.

Production Dates : MAR 23, 2015 - APR 29, 2015

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Description of Defect :

Description of the Defect : Daimler Trucks, the manufacturer of the chassis of the affected vehicles, submitted a Defect Information Report. Related to "ZF IFS Front Axle Steering Gears." According to the Daimler and ZF submissions to NHTSA, ZF reported "The steering box type 8018 as a subcomponent delivered from Bosch is mounted into a subframe including the front axle (Independent Front Steering Axle). This subcomponent has its own part no. allocated by Bosch. A wrong spacer from the steering box type 8016 was installed into the version 8018 and the insufficient height can result in too much play. The consequence will be that within an undefined period, the connection will wear out."

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : According to the Daimler and ZF submissions to NHTSA, "the defect could lead to a loss of mechanical connection between the steering wheel and the front axle wheels. This could lead to a loss of control of the vehicle."

Description of the Cause : None provided by Daimler.

Identification of Any Warning that can Occur : None provided by Daimler.

Supplier Identification :

Component Manufacturer

Name : Daimler Trucks
Address : PO Box 4090
Portland OREGON 97208-4090
Country : United States

Chronology :

On May 25, 2016, Forest River's Glaval facility received an electronic notice from Daimler Trucks North America LLC regarding a defect related to "ZF IFS Front Axle Steering Gears".

On May 26, 2016, Forest River's Office of Corporate Compliance ("OCC") received the notice from the Glaval facility and determined that it would submit a recall notification on this issue.

Description of Remedy :

Description of Remedy Program : According to a notification received from Daimler Trucks:
The remedy without charge will be available to owners. Daimler Trucks North America will be conducting this recall and filing the quarterly reports required by Title 49 CFR §573.7 and/or MVSR §15(3). Repairs will be performed by authorized Daimler Trucks North America repair facilities.

What is the Daimler Trucks Customer Service Phone Number? (800) 547-0712

What is Daimler Trucks North America LLC Recall E-Mail Contact: DTNA.Warranty.Campaigns@Daimler.com

How Remedy Component Differs from Recalled Component : None provided by Daimler.

Identify How/When Recall Condition was Corrected in Production : None provided by Daimler.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : JUL 29, 2016 - JUL 29, 2016

Planned Owner Notification Date : JUL 29, 2016 - JUL 29, 2016

* NR - Not Reported