

Part 573 Safety Recall Report

16V-409

Manufacturer Name : DS Corp DBA Crossroads RV**Submission Date :** JUN 02, 2016**NHTSA Recall No. :** 16V-409**Manufacturer Recall No. :** 16-254**Manufacturer Information :**

Manufacturer Name : DS Corp DBA Crossroads RV

Address : 1140 W Lake Street

Topeka IN 46571

Company phone : 1-855-226-7496

Population :

Number of potentially involved : 114

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2016-2017 Crossroads Hill Country HCF33RL16, HCT32RL16, HCT33RL17

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Models with outside kitchen compartment.

Production Dates : MAY 13, 2015 - APR 18, 2016

VIN Range 1 : Begin : 4V0FC3329GE017236 End : 4V0TC3323GE018904 Not sequentialVIN Range 2 : Begin : 4V0TC3323HE018936 End : 4V0FC3323HE019534 Not sequential

Vehicle 2 : 2016-2017 Crossroads Sunset Trail SF33RL16, SF33RL17, ST310RL16, ST32RL16, ST33RL16, ST33RL17

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Models with outside kitchen compartment

Production Dates : MAY 13, 2015 - APR 18, 2016

VIN Range 1 : Begin : 4V0FC3329GE017236 End : 4V0TC3323GE018904 Not sequentialVIN Range 2 : Begin : 4V0TC3323HE018936 End : 4V0FC3323HE019534 Not sequential**Description of Defect :**

Description of the Defect : It has been decided under certain circumstances the inside range burners may be extinguished unintentionally due to air movement when the outside kitchen compartment door is open.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the range burner flame is extinguished, continued propane flow in the

Description of the Safety Risk : presence of an ignition source, could result in a fire and/or explosion causing property damage and/or personal injury.

Description of the Cause : There is an air gap behind the inside range to the outside kitchen.

Identification of Any Warning that can Occur : The inside range burner will be extinguished. The propane has an odor which will be detected and the propane alarm will sound.

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

4/26/2016 – Customer emailed customer service with this issue and an investigation was initiated to determine the cause and scope.

5/25/2016 – Investigation determined production had not installed a trim board to block the opening.

Description of Remedy :

Description of Remedy Program : A piece of trim board to cover the opening will be supplied by CrossRoads. Parts and labor will be provided at no cost to the customer.

How Remedy Component Differs from Recalled Component : No trim board was installed.

Identify How/When Recall Condition was Corrected in Production : Production has installed the trim board to block the opening.

Recall Schedule :

Description of Recall Schedule : CrossRoads will notify the dealers and owners of the recreational vehicles by letter. A final copy of the owner letter will be provided to NHTSA, along with the dealer repair procedures.

Planned Dealer Notification Date : JUN 07, 2016 - JUN 07, 2016

Planned Owner Notification Date : JUN 07, 2016 - JUN 07, 2016

* NR - Not Reported