

Part 573 Safety Recall Report

16V-407

Manufacturer Name : Daimler Trucks North America LLC

Submission Date : JUN 29, 2016

NHTSA Recall No. : 16V-407

Manufacturer Recall No. : FL-713



Manufacturer Information :

Manufacturer Name : Daimler Trucks North America LLC

Address : 4747 N. Channel Avenue
Portland OR 97217-3849

Company phone : 800-745-8000

Population :

Number of potentially involved : 717

Estimated percentage with defect : NR

Vehicle Information :

Vehicle 1 : 1998-2002 Thomas Built Buses Saf-T-Liner Conventional

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Buses

Production Dates : JAN 04, 1999 - FEB 02, 2001

VIN Range 1 : Begin : NR **End :** NR ☐ Not sequential

Vehicle 2 : 2000-2002 Thomas Built Buses Saf-T-Liner ER

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Buses

Production Dates : JAN 05, 1999 - JAN 31, 2001

VIN Range 1 : Begin : NR **End :** NR ☐ Not sequential

Vehicle 3 : 2000-2002 Thomas Built Buses Saf-T-Liner MVP-EF

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Buses

Production Dates : JAN 04, 1999 - FEB 15, 2001

VIN Range 1 : Begin : NR **End :** NR ☐ Not sequential

Vehicle 4 : 2000-2002 Thomas Built Buses TL-960

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Buses

Production Dates : JAN 19, 1999 - FEB 01, 2001

VIN Range 1 : Begin : NR End : NR

☐ Not sequential

Vehicle 5 : 1998-1999 Thomas Built Buses Vista

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Buses

Production Dates : JAN 04, 1999 - MAY 06, 1999

VIN Range 1 : Begin : NR End : NR

☐ Not sequential

Vehicle 6 : 2000-2001 Thomas Built Buses CL-960

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Buses

Production Dates : APR 05, 1999 - APR 15, 2000

VIN Range 1 : Begin : NR End : NR

☐ Not sequential

Vehicle 7 : 2000-2002 Thomas Built Buses Saf-T-Liner MVP-ER

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Buses

Production Dates : JAN 04, 1999 - FEB 02, 2001

VIN Range 1 : Begin : NR End : NR

☐ Not sequential

Description of Defect :

Description of the Defect : The stem which joins the outside emergency door handle to the emergency door opening mechanism may potentially corrode. Excessive material loss of the stem due to corrosion could result in the outside handle separating from the door mechanism while trying to open the door from the exterior of the bus.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : In the event of an emergency, a person on the outside of the bus may cause the handle to separate from the opening mechanism while trying to open the emergency exit, potentially delaying evacuation and increasing the risk of injury to the vehicles occupants.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

June 2015 DTNA decided to initiate a voluntary recall campaign (15V425 & 15V432) to recall certain vehicles equipped with an emergency door design that leads to a high rate of door handle stem corrosion. At the end of March 2016, DTNA received a report from a dealership that a door handle stem broke on a vehicle that was outside of the recall population. DTNA immediately began an investigation. DTNA identified 2 additional door handle stem configurations that may be susceptible to the high rate of corrosion. On May 31, 2016 DTNA decided to conduct a voluntary recall campaign to recall certain vehicles equipped with a door handle design not originally campaigned in 15V425 and 15V432 that leads to a high rate of door handle stem corrosion.

Description of Remedy :

Description of Remedy Program : Stems will be inspected, and either replaced or protected against further corrosion. Repairs will be performed by Daimler Trucks North America authorized service facilities. Copies of the reimbursement plan will be submitted as a supplemental report when available.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : Customer notification will be by first class mail using Daimler Trucks North America records to determine the customers affected

Planned Dealer Notification Date : JUL 29, 2016 - JUL 29, 2016

Planned Owner Notification Date : JUL 29, 2016 - JUL 29, 2016

* NR - Not Reported