

Part 573 Safety Recall Report

16V-386

Manufacturer Name : Forest River, Inc.

Submission Date : JUN 02, 2016

NHTSA Recall No. : 16V-386

Manufacturer Recall No. : 51-05132016-0197



Manufacturer Information :

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : NR

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2014-2016 Forest River, Inc. Glaval - Universal, Primetime, Sport, Titan, Titan II, Entourage & Legacy

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Glaval is a manufacturer of transit and commercial buses.

Production Dates : JAN 01, 2006 - APR 29, 2016

VIN Range 1 : Begin : NR

End : NR

☐ Not sequential

Vehicle 2 : 2015-2016 Forest River, Inc. Elkhart Coach - ECE3-138252-54G, ECE3-158270-54G, ECE4-158285-68G, ECE4-186300-68G, ECE4-190300-68GC & ECG4-177310-66DC

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Elkhart Coach is a manufacturer of transit and commercial buses.

Production Dates : OCT 24, 2014 - SEP 09, 2015

VIN Range 1 : Begin : 1FDFE4FS8FDA07089

End : 1FDFE4FS2GDC15342

☒ Not sequential

Vehicle 3 : 2006-2016 Forest River, Inc. Starcraft Bus - ST2921C, ST2909C, ST2907C, ST2941C, ST2921C, ST22917C, ST2999C, ST69905C, ST79907C, ST69926C, ST69927C, ST99054C, ST69903C, ST2925C, ST6919SC, ST2907C, ST6999SC, ST2941C

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Starcraft Commercial is a manufacturer of transit and commercial buses.

Production Dates : JAN 01, 2006 - APR 29, 2016

Description of Defect :

Description of the Defect : According to the report filed by Ricon Corporation (“Ricon”), Ricon is expanding the population identified in Recall 16E-020 to include an additional 5,000 units. According to Ricon, the affected wheelchair lifts may experience cracking on the platform side plate, which could cause the rear portion of the platform side plate to separate, making the lift inoperable or unsafe for the operator.

FMVSS 1 : 404 - Platform lift installations

FMVSS 2 : NR

Description of the Safety Risk : According to the report filed by Ricon, if the holes in the folding link arms were not manufactured to the correct size, the bearings could move out of position. This, in turn, allows a substantial amount of free play in a stowed platform. This free play allows an increased load to be applied to the platform mounting and can cause it to fail, increasing the risk of injury to the lift operator.

Description of the Cause : According to the report filed by Ricon, “due to a manufacturing issue, the folding link arms (PN 30863) may have pivot holes that are too large and may allow the bearings to move out of position.”

Identification of Any Warning that can Occur : According to the report filed by Ricon, a bearing that has moved out of position or platform cracking may be visible upon inspection before failure occurs.

Supplier Identification :

Component Manufacturer

Name : Ricon Corporation

Address : 1135 Aviation Place

San Fernando CALIFORNIA 91340-1460

Country : United States

Chronology :

On May 9, 2016, Forest River’s Office of Corporate Compliance (“OCC”) received the notification from Ricon Corporation of their recall (16E020). On May 10, 2016, OCC conducted an investigation of the issue, and it found that the subject ramps had been installed in Forest River vehicles. On May 13, 2016, Forest River’s Corporate Recall Committee was advised of the recall.

Description of Remedy :

Description of Remedy Program : Ricon is the manufacturer of the wheelchair lift and has identified that they will be responsible for reporting of the affected units. According to the report filed by Ricon, “the remedy program consists of inspection and replacement: 1) inspect the link arms for damage, and check if the bearings have moved out of position for any reason; 2) inspect the platform for any signs of cracking or failure. If damage to the link arm or the platform exists, replacement link arms and/or platform will be supplied at no cost.”

What is the Ricon Corporation Customer Service Phone Number? (818) 267-3000

How Remedy Component Differs from Recalled Component : According to the report filed by Ricon, the remedy components are known to have the correct size holes for the installation of the bearings.

Identify How/When Recall Condition was Corrected in Production : According to the report filed by Ricon, the oversized condition was identified and corrected in production (06/2015).

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : JUL 12, 2016 - JUL 12, 2016

Planned Owner Notification Date : JUL 12, 2016 - JUL 12, 2016

* NR - Not Reported