

Part 573 Safety Recall Report

16V-369

Manufacturer Name : Supreme Corporation

Submission Date : JUN 28, 2016

NHTSA Recall No. : 16V-369

Manufacturer Recall No. : NR



Manufacturer Information :

Manufacturer Name : Supreme Corporation

Address : 2581 East Kercher Road
Goshen IN 46528

Company phone : 999

Population :

Number of potentially involved : 759

Estimated percentage with defect : NR

Vehicle Information :

Vehicle 1 : 2008-2014 Startrans Activity Bus, Azure Hybrid, Candidate, Senator, Senator HD, Senator 2, President, President S2, Sentinel Van, Trolley

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Shuttle buses equipped with Ricon S-Series wheel chair lifts that are subject to recall under Recall No. 16E020.

Production Dates : MAY 09, 2008 - AUG 09, 2014

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Description of Defect :

Description of the Defect : Certain shuttle buses were equipped with Ricon Corporation S-Series Wheelchair Lifts that are subject to Ricon Recall No. 16E020. According to Ricon, the affected wheelchair lifts may experience cracking on the platform side plate which could cause the rear portion of the platform side plate to separate, making the lift inoperable or unsafe for the operator.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : According to Ricon, if the holes in the folding link arms were not manufactured to the correct size, it is possible that the bearings can move out of position. This in turn allows a substantial amount of free play in a stowed platform. This free play allows an increased load to be applied to the platform mounting and can cause it to fail, increasing the risk of injury to the lift operator.

Description of the Cause : According to Ricon, due to a manufacturing issue, the folding link arms (PN 30863) may have pivot holes that are too large and may allow the bearings to move out of position.

Identification of Any Warning NR
that can Occur :

Supplier Identification :**Component Manufacturer**

Name : Ricon Corporation
Address : 1135 Aviation Place
San Fernando CALIFORNIA 91340
Country : United States

Chronology :

By letter received May 13, 2016 Supreme Corporation was advised that Ricon determined that certain Ricon S-Series Wheelchair Lifts may contain a safety-related defect. See Recall No. 16E020. Supreme conducted an internal review of the matter, including conducting a search of its records to identify vehicles equipped with the subject lifts. As of May 16, 2016, Supreme has been able to identify 759 vehicles equipped with these lifts. Supreme has not received any reports of accidents, injuries, or failures in Supreme vehicles related to the defect. On May 16, 2016, Supreme decided to conduct a recall to address the condition, based on Ricon's determination.

Description of Remedy :

Description of Remedy Program : Owners will be advised to contact Ricon for the remedy. According to Ricon, the remedy program consists of inspection and replacement: 1) inspect the link arms for damage, and check if the bearings have moved out of position for any reason. 2) Inspect the platform for any signs of cracking or failure. If damage to the link arm or the platform exists, replacement link arms and/or platform will be supplied at no cost.

How Remedy Component Differs NR
from Recalled Component :

Identify How/When Recall Condition NR
was Corrected in Production :

Recall Schedule :

Description of Recall Schedule : NR
Planned Dealer Notification Date : MAY 31, 2016 - JUL 22, 2016
Planned Owner Notification Date : JUL 11, 2016 - JUL 22, 2016

* NR - Not Reported