

# Part 573 Safety Recall Report

# 16V-367

**Manufacturer Name :** Toyota Motor Engineering & Manufacturing

**Submission Date :** MAY 25, 2016

**NHTSA Recall No. :** 16V-367

**Manufacturer Recall No. :** GOS



## Manufacturer Information :

**Manufacturer Name :** Toyota Motor Engineering & Manufacturing  
**Address :** 19001 South Western Avenue  
 Torrance CA 90501  
**Company phone :** 1-800-331-4331

## Population :

**Number of potentially involved :** 3,106  
**Estimated percentage with defect :** NR

## Vehicle Information :

**Vehicle 1 :** 2015-2015 Toyota Yaris

**Vehicle Type :**

**Body Style :**

**Power Train :** NR

**Descriptive Information :** (1) Although the involved vehicles are within the above Production Period range, not all vehicles in this range were sold in the U.S.  
 (2) No other Toyota or Lexus vehicles sold in the U.S. use the affected strut mounting bearing as the subject vehicles.

**Production Dates :** JAN 13, 2015 - FEB 27, 2015

**VIN Range 1 : Begin :**

NR

**End :** NR

Not sequential

## Description of Defect :

**Description of the Defect :** The subject vehicles are equipped with front shock absorbers (struts), which are mounted to the vehicle through strut mounting bearings and front suspension support assemblies. There is a possibility that a strut mounting bearing component could be damaged when a high load is applied to the strut, such as when the vehicle is driven over a large bump. If this occurs, the driver may experience an abnormal noise when driving on uneven roads or when turning the steering wheel. If the vehicle continues to be operated, the upper side of the strut rod could separate, causing a loss of vehicle stability, which could increase the risk of a crash.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** If the vehicle continues to be operated, the upper side of the strut rod could separate, causing a loss of vehicle stability, which could increase the risk of a crash.

**Description of the Cause :** NR

Identification of Any Warning NR  
that can Occur :

## Supplier Identification :

### Component Manufacturer

Name : SKF France  
Address : 34 Avenue des 3 Peuples  
Montigny le Bretonneux FOREIGN STATES 78 180  
Country : France

## Chronology :

Please see the attached Part 573 Defect Information Report for the full chronology

## Description of Remedy :

Description of Remedy Program : All known owners of the subject vehicles will be notified by first class mail to return their vehicles to a Toyota dealer. The dealer will replace the strut mounting bearings with improved ones. If a strut mounting bearing is found to be damaged, the dealer will replace the strut and front suspension support sub-assembly with a new one. As the owner notification letters will be mailed out well within the active period of the Toyota New Vehicle Limited Warranty ("Warranty"), all involved vehicle owners for this recall would have been provided a repair at no cost under Toyota's Warranty.

How Remedy Component Differs NR  
from Recalled Component :

Identify How/When Recall Condition NR  
was Corrected in Production :

## Recall Schedule :

Description of Recall Schedule : Notifications to owners of the affected vehicles will occur by July 24, 2016. A copy of the draft owner notification letter will be submitted as soon as available. Notifications to distributors/dealers were sent on May 24, 2016. Copies of dealer communications will be submitted as they are issued.

Planned Dealer Notification Date : MAY 24, 2016 - MAY 24, 2016

Planned Owner Notification Date : JUL 24, 2016 - JUL 24, 2016

\* NR - Not Reported