

Part 573 Safety Recall Report

16V-337

Manufacturer Name : Volkswagen Group of America, Inc.

Submission Date : MAY 20, 2016

NHTSA Recall No. : 16V-337

Manufacturer Recall No. : 01B5



Manufacturer Information :

Population :

Manufacturer Name : Volkswagen Group of America, Inc.

Address : 3800 Hamlin Road

Auburn Hills MI 48326

Company phone : 1-800-893-5298

Number of potentially involved : 11

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2016-2016 Volkswagen Golf R

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Safety Certification Label

Golf R: 11

Production Dates : MAR 17, 2016 - MAR 23, 2016

VIN Range 1 : Begin : WVVUF7AUXGW275005 **End :** WVVUF7AU6GW279360 Not sequential

Description of Noncompliance :

Description of the Noncompliance : The rear axle weight limit was incorrectly specified as 1234 lbs on the vehicle certification label. The correct specification is 2227 lbs.

FMVSS 1 : NR

FMVSS 2 : 567 - Certification

Description of the Safety Risk : Incorrect/implausible weight information could lead to overloading of the vehicle as the customer may ignore the low value and is not able to determine the correct maximum load. Overloading a vehicle could lead to vehicle instability and may contribute to loss of vehicle control and result in a crash.

Description of the Cause : When new printing machines were installed in production, a programming error caused the printer to use a default value instead of the correct weight limit.

Identification of Any Warning that can Occur : NR

Supplier Identification :**Component Manufacturer**

Name : Volkswagen AG
Address : Berliner Ring 2
Wolfsburg FOREIGN STATES 38436
Country : Germany

Chronology :

April 13, 2016: During routine quality inspection, misprinted labels were detected.
April/Early May 2016: Issue was traced to new printer installation and affected population was determined.
May 13, 2016: The issue was presented in Volkswagen's product safety committee and a determination of non-compliance was made.

Description of Remedy :

Description of Remedy Program : Vehicles will be recalled and the certification label will be corrected at no cost to customers. Reimbursement program will not be required as no out-of-pocket expense for part repair/replacement is associated with this action.

How Remedy Component Differs from Recalled Component : Labels corrected to show accurate weight information.

Identify How/When Recall Condition was Corrected in Production : Programming error was corrected on April 14, 2016.

Recall Schedule :

Description of Recall Schedule : Dealers: Anticipated May 2016
Customers: Anticipated May 2016

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : NR - NR

* NR - Not Reported