

Part 573 Safety Recall Report**16V-315****Manufacturer Name :** Lakota Corporation**Submission Date :** MAY 11, 2016**NHTSA Recall No. :** 16V-315**Manufacturer Recall No. :** NR**Manufacturer Information :**

Manufacturer Name : Lakota Corporation

Address : PO Box 219

4 Stoutco Drive Bristol IN 46507

Company phone : 574-848-1636

Population :

Number of potentially involved : 3

Estimated percentage with defect : 100

Vehicle Information :

Vehicle : 2014-2014 Lakota Luxe

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : 3 Luxe trailers, one built 10/24/2013, one on 10/31/2013, and one on 12/4/2013.

Production Dates : OCT 24, 2013 - DEC 04, 2013

VIN (Vehicle Identification Number) Range

Begin : NR

End : NR

 Not sequential VINs**Description of Defect :**

Description of the Defect : Frigidaire microwave may self start and run.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Microwave can self start which is a fire risk if something is left inside the microwave when it starts.

Description of the Cause : Microwave keypad defective.

Identification of Any Warning that can Occur : NR

Supplier Identification :**Component Manufacturer**

Name : Frigidaire

Address : 2715 Washington Road
Augusta GEORGIA 30909

Country : United States

Chronology :

I attended an RVIA seminar all day last Wednesday at which Bruce York from NHTSA was the key speaker. During the seminar there were comments made about Frigidaire microwaves being recalled by some manufacturers. I googled from my cell phone about it and found some data regarding Jayco. Upon my return to the office I pulled the Luxe trailer files, because I knew we used them in the Luxe, to see if it was the same microwave and it appeared to be what was listed in the article. I called Frigidaire customer service and gave them the models and serials and was told they were not part of any recalls. This made no sense to me so I gave her one of the serials listed in the Jayco article about the recall and that one wasn't under recall either. I knew their system must be faulty. I called Midwest Sales, the distributor from whom we received the microwaves. They offered to send us three new key pads at no charge. We were able to make contact via phone with two of the three customers, one in the US and one in Canada, the other in the US we are unable to reach via phone. We instructed the two customers via phone to unplug and not use the microwave and that we would send a letter and also a new keypad would be installed at no charge. In the meantime, I have signed up for NHTSA e-mail notifications of recalls and will regularly be checking the data base (as suggested in the seminar) for other manufactures recalls to determine if we are affected as we cannot rely on our suppliers for notification.

Description of Remedy :

Description of Remedy Program : We will replace the key pads in the microwaves with new non-defective. If a customer has had a repair previously completed we will reimburse those expenses.

How Remedy Component Differs from Recalled Component : The new keypad is not defective and will not allow self starting.

Identify How/When Recall Condition was Corrected in Production : We use High Pointe in all other trailers.

Recall Schedule :

Description of Recall Schedule : We have been able to reach two customers via phone. One in the US and one in Canada. The other in the US we do not have a good phone number for. We instructed both customers to unplug the microwave until we are able to replace the keypad. We will send letters to the customers and the new key pads.

Planned Dealer Notification Date : MAY 18, 2016 - MAY 18, 2016

Planned Owner Notification Date : MAY 18, 2016 - MAY 18, 2016

* NR - Not Reported