OMB Control No.: 2127-0004

# Part 573 Safety Recall Report

# 16V-300

**Manufacturer Name :** Chrysler (FCA US LLC)

**Submission Date :** MAY 10, 2016 **NHTSA Recall No. :** 16V-300 **Manufacturer Recall No. :** S37



#### **Manufacturer Information:**

Manufacturer Name: Chrysler (FCA US LLC)

Address: 800 Chrysler Drive

CIMS 482-00-91 Auburn Hills MI 48326-2757

Company phone : 1-800-853-1403

# **Population:**

Number of potentially involved: 99 Estimated percentage with defect: 1

#### **Vehicle Information:**

Vehicle: 2016-2016 Dodge Grand Caravan

Vehicle Type : Body Style : VAN Power Train : NR

Descriptive Information: Some 2016 MY Dodge Grand Caravan ("RT") vehicles may have low torque on the

third row 60% seat cushon to seat back marriage nuts. Low torque on the marriage nuts could result in unsatisfactory joint integrity potentially leading to separation of the third row seatback frame assembly from the cushion frame assembly.

Production Dates: MAR 16, 2016 - MAR 17, 2016

### **VIN (Vehicle Identification Number) Range**

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Vehicle: 2016-2016 Chrysler Town & Country

Vehicle Type : Body Style : VAN Power Train : NR

Descriptive Information: Some 2016 MY Chrysler Town & Country ("RT") vehicles may have low torque on

the third row 60% seat marriage nuts. Low torque on the marriage nuts could result in unsatisfactory joint integrity potentially leading to separation of the third

row seatback frame assembly from the cushion frame assembly.

Production Dates: MAR 16, 2016 - MAR 17, 2016

### VIN (Vehicle Identification Number) Range

The information contained in this report was submitted pursuant to 49 CFR §573

### **Description of Defect:**

 $Description\ of\ the\ Defect: Some\ 2016\ MY\ Dodge\ Grand\ Caravan\ and\ Chrysler\ Town\ \&\ Country\ ("RT")\ vehicles$ 

may have low torque on the third row 60% seat cushion to seat back marriage nuts.

FMVSS 1:NR FMVSS 2:NR

Description of the Safety Risk: Low torque on the marriage nuts could result in unsatisfactory joint integrity

potentially leading to separation of the third row seatback frame assembly

from the cushion frame assembly.

Description of the Cause: NR

Identification of Any Warning that can Occur: The seat back may become loose, rattle or squeak.

### **Supplier Identification:**

# **Component Manufacturer**

Name: Magna Integram Windsor Seating

Address: 201 Patillo Road RR#1

Tecumseh FOREIGN STATES N8N 2L9

Country: Canada

### **Chronology:**

Please see the attached supplemental information titled "FCA US LLC Chronology - 3rd Row Seat Nut - 05102016.pdf".

#### **Description of Remedy:**

Description of Remedy Program : FCA US will conduct a Voluntary Safety Recall on all affected vehicles to retorque the third row 60% seat marriage nuts.

FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component: NR

Identify How/When Recall Condition was Corrected in Production: NR

#### **Recall Schedule:**

Description of Recall Schedule: 5/10/2016 - Dealer notification 6/23/2016, Owner notification 6/30/16.

Planned Dealer Notification Date: NR - NR

Planned Owner Notification Date : NR - NR

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* NR - Not Reported			
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