

Part 573 Safety Recall Report

16V-287

Manufacturer Name : Chrysler (FCA US LLC)

Submission Date : JUN 07, 2016

NHTSA Recall No. : 16V-287

Manufacturer Recall No. : S38



Manufacturer Information :

Manufacturer Name : Chrysler (FCA US LLC)

Address : 800 Chrysler Drive
CIMS 482-00-91 Auburn Hills MI
48326-2757

Company phone : 1-800-853-1403

Population :

Number of potentially involved : 52

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2016-2016 Jeep Cherokee

Vehicle Type :

Body Style : SUV

Power Train : NR

Descriptive Information : Certain Jeep Cherokee vehicles with left front halfshafts incorrectly manufactured with low surface and high core hardness.

Production Dates : SEP 30, 2015 - OCT 02, 2015

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : Some Jeep Cherokee ("KL") vehicles were assembled with left front halfshafts incorrectly manufactured with low surface and high core hardness.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Low surface/ high core hardness halfshafts could fracture without warning potentially leading to a loss of motive power in front wheel drive vehicles, road debris, and damage to nearby components.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Supplier Identification :

Component Manufacturer

Name : Nexteer
Address : 3900 E. Holland Re.
Saginaw MICHIGAN 48601
Country : United States

Chronology :

Please see the attached supplemental information titled "FCA US LLC Chronology (S38) – KL Left Side Halfshaft Hardness – 05052016.pdf".

Description of Remedy :

Description of Remedy Program : FCA US will conduct a Voluntary Safety Recall, to replace the suspect halfshafts.
FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : ** 2016 06 07 Dealer Instructions on 2016 06 23 and Final Owner letter on 2016 06 30.

FCA US will provide a dealer notification and owner notification schedule once established.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : NR - NR

* NR - Not Reported