OMB Control No.: 2127-0004

# **Part 573 Safety Recall Report**

16V-287

**Manufacturer Name :** Chrysler (FCA US LLC)

Submission Date: MAY 10, 2016 NHTSA Recall No.: 16V-287 Manufacturer Recall No.: S38



#### **Manufacturer Information:**

Manufacturer Name: Chrysler (FCA US LLC)

Address: 800 Chrysler Drive

CIMS 482-00-91 Auburn Hills MI 48326-2757

Company phone: 1-800-853-1403

### **Population:**

Number of potentially involved: 82 Estimated percentage with defect: 100

#### **Vehicle Information:**

Vehicle: 2016-2016 Jeep Cherokee

Vehicle Type : Body Style : SUV Power Train : NR

Descriptive Information : Certain Jeep Cherokee vehicles.

 $Production\ Dates: SEP\ 30,\ 2015\ -\ OCT\ 02,\ 2015$ 

**VIN (Vehicle Identification Number) Range** 

Begin: NR End: NR Not sequential VINs

#### **Description of Defect:**

Description of the Defect : Some Jeep Cherokee ("KL") vehicles were assembled with halfshafts incorrectly

manufactured with low surface and high core hardness.

FMVSS 1 :NR FMVSS 2 :NR

Description of the Safety Risk: Low surface/ high core hardness halfshafts could fracture without warning

potentially leading to a loss of motive power in front wheel drive vehicles, road

debris, and damage to nearby components.

Description of the Cause: NR

Identification of Any Warning that can Occur: NR

## **Supplier Identification:**

**Component Manufacturer** 

Name: Nexteer

Address: 3900 E. Holland Re.

Saginaw MICHIGAN 48601

**Country: United States** 

#### **Chronology:**

Please see the attached supplemental information titled "FCA US LLC Chronology (S38) – KL Left Side Halfshaft Hardness – 05052016.pdf".

## **Description of Remedy:**

Description of Remedy Program: FCA US will conduct a Voluntary Safety Recall, to replace the suspect

halfshafts.

FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : NR Identify How/When Recall Condition was Corrected in Production : NR

#### **Recall Schedule:**

Description of Recall Schedule: FCA US will provide a dealer notification and owner notification schedule once

established.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date: NR - NR

\* NR - Not Reported