

# Part 573 Safety Recall Report

# 16V-284

**Manufacturer Name :** Chrysler (FCA US LLC)

**Submission Date :** JUN 07, 2016

**NHTSA Recall No. :** 16V-284

**Manufacturer Recall No. :** S39



## Manufacturer Information :

**Manufacturer Name :** Chrysler (FCA US LLC)

**Address :** 800 Chrysler Drive  
CIMS 482-00-91 Auburn Hills MI  
48326-2757

**Company phone :** 1-800-853-1403

## Population :

**Number of potentially involved :** 1,029

**Estimated percentage with defect :** 100 %

## Vehicle Information :

**Vehicle 1 :** 2016-2016 Jeep Cherokee

**Vehicle Type :**

**Body Style :** SUV

**Power Train :** NR

**Descriptive Information :** Certain 2016 MY Jeep Cherokee vehicles with right front halfshafts incorrectly manufactured with low surface and high core hardness.

**Production Dates :** OCT 03, 2015 - MAR 22, 2016

**VIN Range 1 : Begin :** NR **End :** NR

Not sequential

## Description of Defect :

**Description of the Defect :** Some Jeep Cherokee ("KL") vehicles were assembled with right front halfshafts incorrectly manufactured with low surface and high core hardness.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** Low surface/ high core hardness halfshafts could fracture without warning potentially leading to a loss of motive power in front wheel drive vehicles, road debris, and damage to nearby components.

**Description of the Cause :** NR

**Identification of Any Warning that can Occur :** NR

**Supplier Identification :****Component Manufacturer**

Name : Nexteer  
Address : 3900 E. Holland Rd.  
Sawinaw MICHIGAN 48601  
Country : United States

**Chronology :**

Please see the attached supplemental information titled "FCA US LLC Chronology (S39) – KL Right Side Halfshaft Hardness – 05102016.pdf".

**Description of Remedy :**

Description of Remedy Program : FCA US will conduct a Voluntary Safety Recall, to replace the suspect halfshafts.  
FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

**Recall Schedule :**

Description of Recall Schedule : \*\* 2016 06 07 Dealer Instructions on 2016 06 23 and Final Owner Letter on 2016 06 30.

FCA US will provide a dealer notification and owner notification schedule once established.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : NR - NR

\* NR - Not Reported