

Part 573 Safety Recall Report

16V-279

Manufacturer Name : KTM North America, Inc.

Submission Date : MAY 03, 2017

NHTSA Recall No. : 16V-279

Manufacturer Recall No. : TB1611



Manufacturer Information :

Manufacturer Name : KTM North America, Inc.

Address : 1119 Milan Avenue

Amherst OH 44001

Company phone : 440-985-3553

Population :

Number of potentially involved : 1,238

Estimated percentage with defect : 5 %

Vehicle Information :

Vehicle 1 : 2015-2016 KTM 1290 Super Adventure

Vehicle Type : MOTORCYCLES

Body Style :

Power Train : NR

Descriptive Information : 1301 cc

Production Dates : DEC 01, 2014 - DEC 11, 2015

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : a possible oil leak at the rebound damping plug on the shock absorber.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Oil loss may result in damage to the interior of the shock absorber and functional impairment. This could lead to an accident which could cause injury or death to the rider or others.

Description of the Cause : The original suspension control unit (SCU) software was not properly calibrated.

Identification of Any Warning that can Occur : N/A

Supplier Identification :**Component Manufacturer**

Name : WP PERFORMANCE SYSTEMS GmbH
Address : Gewerbegebiet Nord 8
Munderfing FOREIGN STATES A-5222
Country : Austria

Chronology :

Initial warranty claims began in June 2015. After a series of warranty claims for the affected model showed a defect pattern, the service bulletin was revised and identified to be a vehicle recall May 2016.

Description of Remedy :

Description of Remedy Program : Inspection of the rebound damping plug on the shock absorber for oil leakages and replacement of the shock absorber if oil leaks are present. A new version of the SCU software will be flashed. If the shock shows no signs of any oil leakage at the rebound damping plug, only the new software will be flashed into the SCU. There will be no charge to the customer for this service completed by authorized KTM dealers.

How Remedy Component Differs from Recalled Component : The Suspension Control Unit (SCU) will be flashed with a new version software.

Identify How/When Recall Condition was Corrected in Production : Model year 2016 production from December 11th, 2015 onward has the latest version SCU software.

Recall Schedule :

Description of Recall Schedule : KTM North America is notifying all registered owners of the above affected motorcycle by mail and all authorized KTM dealers via KTM Dealernet, an internet based dealer communication system.

Planned Dealer Notification Date : NR - NR
Planned Owner Notification Date : NR - NR

* NR - Not Reported