OMB Control No.: 2127-0004

Part 573 Safety Recall Report

16V-273

Manufacturer Name : Chrysler (FCA US LLC)

Submission Date : MAY 05, 2016 **NHTSA Recall No. :** 16V-273 **Manufacturer Recall No. :** S08



Manufacturer Information:

Manufacturer Name: Chrysler (FCA US LLC)

Address: 800 Chrysler Drive

CIMS 482-00-91 Auburn Hills MI 48326-2757

Company phone: 1-800-853-1403

Population:

Number of potentially involved: 10,944 Estimated percentage with defect: 1

Vehicle Information:

Vehicle: 2009-2016 Dodge Journey

Vehicle Type : Body Style : SUV Power Train : NR

Descriptive Information: Certain 2009-2016 MY Dodge Journey ("JC") vehicles.

 $Production\ Dates: JUL\ 31,\ 2007\ -NOV\ 12,\ 2015$

VIN (Vehicle Identification Number) Range

Begin: NR End: NR Not sequential VINs

Description of Defect:

Description of the Defect: After an extended extreme cold exposure in cold regions, some JC vehicles may experience a rupture of the power steering return hose and/or cooler line at engine

start-up.

FMVSS 1 :NR FMVSS 2 :NR

Description of the Safety Risk : This condition may, in certain cases, result in a loss of power steering assist

immediately after engine start.

Description of the Cause: NR

Identification of Any Warning that can Occur: A customer may experience a loss of fluid followed by related

noise prior to a failure of the power steering return hose and/or $\,$

cooler line.

Supplier Identification:

Component Manufacturer

Name : NR Address : NR NR

Country:NR

Chronology:

Please see the attached supplemental information titled "FCA US LLC Chronology – Power Steering Return Line – 05052016.pdf".

Description of Remedy:

Description of Remedy Program: FCA US will conduct a Voluntary Safety Recall on all affected vehicles to

replace the return-side power steering lines with parts validated for extreme

cold weather performance.

FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : NR Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule:

Description of Recall Schedule : FCA US will provide a dealer notification and owner notification schedule once

established.

Planned Dealer Notification Date: NR - NR

Planned Owner Notification Date: NR - NR

* NR - Not Reported