

# Part 573 Safety Recall Report

# 16V-273

**Manufacturer Name :** Chrysler (FCA US LLC)

**Submission Date :** NOV 07, 2016

**NHTSA Recall No. :** 16V-273

**Manufacturer Recall No. :** S08



## Manufacturer Information :

**Manufacturer Name :** Chrysler (FCA US LLC)

**Address :** 800 Chrysler Drive  
CIMS 482-00-91 Auburn Hills MI  
48326-2757

**Company phone :** 1-800-853-1403

## Population :

**Number of potentially involved :** 8,569

**Estimated percentage with defect :** 1 %

## Vehicle Information :

**Vehicle 1 :** 2009-2016 Dodge Journey

**Vehicle Type :**

**Body Style :** SUV

**Power Train :** NR

**Descriptive Information :** Certain 2009-2016 MY Dodge Journey ("JC") vehicles.

**Production Dates :** JUL 31, 2007 - NOV 12, 2015

**VIN Range 1 : Begin :** NR **End :** NR

Not sequential

## Description of Defect :

**Description of the Defect :** After an extended extreme cold exposure in cold regions, some JC vehicles may experience a rupture of the power steering return hose and/or cooler line at engine start-up.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** This condition may, in certain cases, result in a loss of power steering assist immediately after engine start.

**Description of the Cause :** NR

**Identification of Any Warning that can Occur :** A customer may experience a loss of fluid followed by related noise prior to a failure of the power steering return hose and/or cooler line.

## Supplier Identification :

### Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

## Chronology :

Please see the attached supplemental information titled "FCA US LLC Chronology – Power Steering Return Line – 05052016.pdf".

## Description of Remedy :

Description of Remedy Program : \*\* 2016 05 17 - The power steering return hoses on your vehicle may rupture on a cold engine start up after the vehicle is exposed to cold ambient temperatures for an extended period of time. A loss of power steering assist increases the steering effort required to steer the vehicle. The increased steering effort could cause a crash without warning.

To do this, the dealer will replace the power steering return hoses, steel tubes and power steering oil cooler.

FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

**Recall Schedule :**

Description of Recall Schedule : \*\*2016 05 17 Dealer letter 2016 05 19 and Final Owner letter is 2016 05 24.

FCA US will provide a dealer notification and owner notification schedule once established.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : NR - NR

\* NR - Not Reported