

Part 573 Safety Recall Report**16V-273****Manufacturer Name :** Chrysler (FCA US LLC)**Submission Date :** MAY 17, 2016**NHTSA Recall No. :** 16V-273**Manufacturer Recall No. :** S08**Manufacturer Information :**

Manufacturer Name : Chrysler (FCA US LLC)

Address : 800 Chrysler Drive

CIMS 482-00-91 Auburn Hills MI 48326-2757

Company phone : 1-800-853-1403

Population :

Number of potentially involved : 10,944

Estimated percentage with defect : 1

Vehicle Information :

Vehicle : 2009-2016 Dodge Journey

Vehicle Type :

Body Style : SUV

Power Train : NR

Descriptive Information : Certain 2009-2016 MY Dodge Journey ("JC") vehicles.

Production Dates : JUL 31, 2007 - NOV 12, 2015

VIN (Vehicle Identification Number) Range

Begin : NR

End : NR

 Not sequential VINs**Description of Defect :**

Description of the Defect : After an extended extreme cold exposure in cold regions, some JC vehicles may experience a rupture of the power steering return hose and/or cooler line at engine start-up.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : This condition may, in certain cases, result in a loss of power steering assist immediately after engine start.

Description of the Cause : NR

Identification of Any Warning that can Occur : A customer may experience a loss of fluid followed by related noise prior to a failure of the power steering return hose and/or cooler line.

Supplier Identification :**Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

Chronology :

Please see the attached supplemental information titled "FCA US LLC Chronology – Power Steering Return Line – 05052016.pdf".

Description of Remedy :

Description of Remedy Program : ** 2016 05 17 - The power steering return hoses on your vehicle may rupture on a cold engine start up after the vehicle is exposed to cold ambient temperatures for an extended period of time. A loss of power steering assist increases the steering effort required to steer the vehicle. The increased steering effort could cause a crash without warning.

To do this, the dealer will replace the power steering return hoses, steel tubes and power steering oil cooler.

FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : **2016 05 17 Dealer letter 2016 05 19 and Final Owner letter is 2016 05 24.

FCA US will provide a dealer notification and owner notification schedule once established.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : NR - NR

* NR - Not Reported