

**Part 573 Safety Recall Report****16V-267**

**Manufacturer Name :** Forest River, Inc.  
**Submission Date :** MAY 02, 2016  
**NHTSA Recall No. :** 16V-267  
**Manufacturer Recall No. :** 51-04262016-0182

**Manufacturer Information :**

Manufacturer Name : Forest River, Inc.  
 Address : 55470 CR 1  
           P.O. Box 3030 Elkhart IN 46515-3030  
 Company phone : 1-800-348-7440

**Population :**

Number of potentially involved : 77  
 Estimated percentage with defect : 100

**Vehicle Information :**

Vehicle : 2007-2014 Forest River, Inc. Solera - DSC24SLED

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Solera and Freelander are motorized Forest River Class C Motorhomes, which used both the Mercedes and Freightliner Chassis, are recreational vehicles manufactured by Forest River, Inc.

Production Dates : SEP 30, 2010 - AUG 23, 2012

**VIN (Vehicle Identification Number) Range**

Begin : WDPPF4CC2A9456405                      End : WDPPF4CC5A9460223                       Not sequential VINs

Vehicle : 2007-2014 Forest River, Inc. Solera - DSC24MSLED

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Solera and Freelander are motorized Forest River Class C Motorhomes, which used both the Mercedes and Freightliner Chassis, are recreational vehicles manufactured by Forest River, Inc.

Production Dates : SEP 30, 2010 - AUG 23, 2012

**VIN (Vehicle Identification Number) Range**

Begin : WDPPF4CC2A9456405                      End : WDPPF4CC5A9460223                       Not sequential VINs

Vehicle : 2007-2014 Forest River, Inc. Prism - PRC2100CB

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Prism is a motorized Coachmen Class C Motorhome, which used both the Mercedes and Freightliner Chassis, are recreational vehicles manufactured by Forest River, Inc.

Production Dates : SEP 30, 2010 - AUG 23, 2012

**VIN (Vehicle Identification Number) Range**

Begin : WDPPF4CC2A9456405                      End : WDPPF4CC5A9460223                       Not sequential VINs

Vehicle : 2010-2014 Forest River, Inc. Solera - DSC24SLED

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Solera and Freelander are motorized Forest River Class C Motorhomes, which used both the Mercedes and Freightliner Chassis, are recreational vehicles manufactured by Forest River, Inc.

Production Dates : OCT 05, 2010 - OCT 23, 2014

**VIN (Vehicle Identification Number) Range**

Begin : WDPPF4CC0A9458069                      End : WDAPF4CC6E9590110                       Not sequential VINs

Vehicle : 2010-2014 Forest River, Inc. Solera - DSC24MSLED

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Solera and Freelander are motorized Forest River Class C Motorhomes, which used both the Mercedes and Freightliner Chassis, are recreational vehicles manufactured by Forest River, Inc.

Production Dates : OCT 05, 2010 - OCT 23, 2014

**VIN (Vehicle Identification Number) Range**

Begin : WDPPF4CC0A9458069                      End : WDAPF4CC6E9590110                       Not sequential VINs

Vehicle : 2010-2014 Forest River, Inc. Solera - DSC24RSLED

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Solera and Freelander are motorized Forest River Class C Motorhomes, which used both the Mercedes and Freightliner Chassis, are recreational vehicles manufactured by Forest River, Inc.

Production Dates : OCT 05, 2010 - OCT 23, 2014

**VIN (Vehicle Identification Number) Range**

Begin : WDPPF4CC0A9458069                      End : WDAPF4CC6E9590110                       Not sequential VINs

Vehicle : 2010-2014 Forest River, Inc. Prism - PRCP220

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Prism is a motorized Coachmen Class C Motorhome, which used both the Mercedes and Freightliner Chassis, are recreational vehicles manufactured by Forest River, Inc.

Production Dates : OCT 05, 2010 - OCT 23, 2014

**VIN (Vehicle Identification Number) Range**

Begin : WDPPF4CC0A9458069                      End : WDAPF4CC6E9590110                       Not sequential VINs

Vehicle : 2010-2014 Forest River, Inc. Prism - PRC2150

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Prism is a motorized Coachmen Class C Motorhome, which used both the Mercedes and Freightliner Chassis, are recreational vehicles manufactured by Forest River, Inc.

Production Dates : OCT 05, 2010 - OCT 23, 2014

**VIN (Vehicle Identification Number) Range**

Begin : WDPPF4CC0A9458069                      End : WDAPF4CC6E9590110                       Not sequential VINs

Vehicle : 2010-2014 Forest River, Inc. Prism - PRC24G

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Prism is a motorized Coachmen Class C Motorhome, which used both the Mercedes and Freightliner Chassis, are recreational vehicles manufactured by Forest River, Inc.

Production Dates : OCT 05, 2010 - OCT 23, 2014

**VIN (Vehicle Identification Number) Range**

Begin : WDPPF4CC0A9458069                      End : WDAPF4CC6E9590110                       Not sequential VINs

**Description of Defect :**

Description of the Defect : Both of the Mercedes Benz Sprinter Van Chassis and the Freightliner Sprinter Chassis vehicles are equipped with driver-side airbags provided by Takata. According to the owner notification letters supplied by Mercedes Benz and by Freightliner, during normal airbag deployment, under certain circumstances, the driver-side airbag inflator housing in the vehicle may rupture due to excessive

internal pressure. This condition is more likely to occur if the vehicle has been exposed to high levels of absolute humidity for extended periods of time.

FMVSS 1 :NR

FMVSS 2 :NR

Description of the Safety Risk : According to the owner notification letters supplied by Mercedes Benz and by Freightliner, a driver-side inflator rupture during deployment could result in metal fragments striking the driver or other occupants, possibly causing serious injury or death.

Description of the Cause : According to the owner notification letter received from Mercedes Benz and by Freightliner, and according to recall 16V077, filed by Daimler;

According to Takata, "the propellant tablets in some of the subject inflators may experience an alteration over time, which could potentially lead to over-aggressive combustion in the event of an air bag deployment. Depending on the circumstances, this potential condition could create excessive internal pressure when the air bag is deployed, which would result in the body of the inflator rupturing upon deployment.

Identification of Any Warning that can Occur : None.

#### **Supplier Identification :**

##### **Component Manufacturer**

Name : Daimler Vans USA, LLC

Address : 303 Perimeter Center North

Suite 202 Atlanta GEORGIA 30346

Country : United States

#### **Chronology :**

On Monday, April 25, 2016, Forest River's Office of Corporate Compliance received, via first-class mail, interim notification letters from Mercedes Benz and from Freightliner notifying Forest River of a defect in the driver's side airbag inflators manufactured by Takata. Mercedes Benz Sprinter and Freightliner Sprinter supply chassis to Forest River. On April 29, 2016, Forest River communicated with NHTSA's Recall Management Division regarding Forest River's involvement in the Takata recalls and sought the agency's input on managing the recall and owner notification process. Also on April 29, 2016, OCC confirmed that Forest River did not replace any steering wheel assembly or air bag combination with a customer assembly/combination.

On April 29 2016, OCC also advised the Corporate Committee of the notice(s) received from Mercedes Benz and Freightliner and advised the committee that OCC was preparing a Part 573 Report.

#### **Description of Remedy :**

Description of Remedy Program : The recall campaign, including the remedy and all quarterly reporting will be performed by Mercedes Benz and/or Freightliner.

According to the statement in the Mercedes Benz and Daimler (Freightliner)

Interim Owner Notification, the remedy and reimbursement program is "As soon as a suitable replacement part is tested and available for your vehicle's driver-side airbag, we will send a second letter notifying you to bring your vehicle in to your local Authorized Mercedes-Benz Sprinter dealer to have this work done free of charge. Until this time, there is no action required on your part."

What is the Customer Service Phone Number? 1-877-496-3691 – Takata Hotline or you may also wish to visit [www.freightlinersorinterusa.com/freightliner/owners-resources/recall](http://www.freightlinersorinterusa.com/freightliner/owners-resources/recall) or [www.Mercedes-Benzorinterusa.com/Mercedes-Benz/owners-resources/recall](http://www.Mercedes-Benzorinterusa.com/Mercedes-Benz/owners-resources/recall) (click on the link "Takata Airbag inflator Recall") for the latest information on this action. For additional questions about this recall, please visit [www.mbusa.com](http://www.mbusa.com), and select "Contact Us," to view our Frequently Asked Questions (keyword "Takata"). To contact the Customer Assistance Center, use the "Email/Write" section under Customer Support.

How Remedy Component Differs from Recalled Component : No information supplied with the interim notice.  
Identify How/When Recall Condition was Corrected in Production : No information supplied with the interim notice.

**Recall Schedule :**

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : JUN 28, 2016 - JUN 28, 2016

Planned Owner Notification Date : JUN 28, 2016 - JUN 28, 2016

\* NR - Not Reported