OMB Control No.: 2127-0004

# Part 573 Safety Recall Report

16V-247

**Manufacturer Name :** Ford Motor Company

Submission Date: APR 25, 2016 NHTSA Recall No.: 16V-247 Manufacturer Recall No.: 16C06



#### **Manufacturer Information:**

Manufacturer Name: Ford Motor Company

Address: 330 Town Center Drive

Suite 500 Dearborn MI 48126-2738

Company phone: 1-866-436-7332

## **Population:**

Number of potentially involved: 199 Estimated percentage with defect: NR

#### **Vehicle Information:**

Vehicle: 2010-2012 Ford Flex Vehicle Type: LIGHT VEHICLES

Body Style : Power Train : NR

Descriptive Information: Affected vehicles are equipped with a suspect driver airbag inflator. The supplier

provided to Ford a list of 199 driver airbag module serial numbers that contain a suspect inflator. As of the date of this filing, Ford has identified 125 vehicles that contain suspect inflators. We are continuing to work to identify the remaining 74

vehicles.

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line

Automotive Service Information System (OASIS) database

Production Dates: MAR 24, 2010 - OCT 06, 2011

## **VIN (Vehicle Identification Number) Range**

Vehicle: 2008-2008 Ford Taurus Vehicle Type: LIGHT VEHICLES

Body Style : Power Train : NR

Descriptive Information : Affected vehicles are equipped with a suspect driver airbag inflator. The supplier

provided to Ford a list of 199 driver airbag module serial numbers that contain a suspect inflator. As of the date of this filing, Ford has identified 125 vehicles that contain suspect inflators. We are continuing to work to identify the remaining 74

vehicles.

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database

Production Dates: DEC 13, 2007 - AUG 11, 2008

### **VIN (Vehicle Identification Number) Range**

Begin: NR End: NR Not sequential VINs

Vehicle: 2010-2012 Ford Taurus Vehicle Type: LIGHT VEHICLES

Body Style : Power Train : NR

Descriptive Information : Affected vehicles are equipped with a suspect driver airbag inflator. The supplier

provided to Ford a list of 199 driver airbag module serial numbers that contain a suspect inflator. As of the date of this filing, Ford has identified 125 vehicles that contain suspect inflators. We are continuing to work to identify the remaining 74

vehicles.

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

Production Dates: MAR 23, 2010 - SEP 02, 2011

#### **VIN (Vehicle Identification Number) Range**

Vehicle: 2008-2008 Ford Taurus X Vehicle Type: LIGHT VEHICLES

Body Style : Power Train : NR

Descriptive Information : Affected vehicles are equipped with a suspect driver airbag inflator. The supplier

provided to Ford a list of 199 driver airbag module serial numbers that contain a suspect inflator. As of the date of this filing, Ford has identified 125 vehicles that contain suspect inflators. We are continuing to work to identify the remaining 74

vehicles.

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can

obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database. Production Dates : JUL 29, 2008 - SEP 03, 2008					
VIN (Vehicle Identification Number) Range					
Begin : NR	End : NR	☐ Not sequential VINs			
Vehicle: 2008-2008 Mercury Sable  Vehicle Type: LIGHT VEHICLES  Body Style:  Power Train: NR  Descriptive Information: Affected vehicles are equipped with a suspect driver airbag inflator. The supplier provided to Ford a list of 199 driver airbag module serial numbers that contain a suspect inflator. As of the date of this filing, Ford has identified 125 vehicles that contain suspect inflators. We are continuing to work to identify the remaining 74					
Production Dates : AUG	vehicles.  These vehicles are not produced in VIN order. this action to specific vehicles can best be obtain line (1-866-436-7332) or by contacting a local obtain specific information regarding the vehicle Automotive Service Information System (OASIS 04, 2008 - AUG 07, 2008	Information as to the applicability of ined by either calling Ford's toll-free Ford or Lincoln dealer who can cles from the Ford On-line			
VIN (Vehicle Identification Number) Range					
Begin : NR	End: NR	☐ Not sequential VINs			
Vehicle: 2009-2009 Lincoln MKS  Vehicle Type: LIGHT VEHICLES  Body Style:  Power Train: NR  Descriptive Information: Affected vehicles are equipped with a suspect driver airbag inflator. The supplier provided to Ford a list of 199 driver airbag module serial numbers that contain a suspect inflator. As of the date of this filing, Ford has identified 125 vehicles that contain suspect inflators. We are continuing to work to identify the remaining 74 vehicles.					
	These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database. JN 02, 2008 - APR 22, 2009				
VIN (Vehicle Identification Number) Range					
Begin : NR	End : NR	☐ Not sequential VINs			

Vehicle: 2011-2011 Lincoln MKS Vehicle Type: LIGHT VEHICLES

Body Style : Power Train : NR

Descriptive Information: Affected vehicles are equipped with a suspect driver airbag inflator. The supplier

provided to Ford a list of 199 driver airbag module serial numbers that contain a suspect inflator. As of the date of this filing, Ford has identified 125 vehicles that contain suspect inflators. We are continuing to work to identify the remaining 74

vehicles.

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line

Automotive Service Information System (OASIS) database.

Production Dates : JUL 29, 2010 - JUN 02, 2011

VIN (Vehicle Identification Number) Range

Begin: NR End: NR Not sequential VINs

## **Description of Noncompliance:**

Description of the Noncompliance: Ford has been notified that driver airbags installed on certain 2007-2012

Ford Five Hundred, Flex, Taurus, Taurus X/Freestyle, Mercury Sable and Lincoln MKS vehicles may contain an inflator in which the second stage/high output will not deploy properly in certain high-speed crashes and consequently the vehicle may not comply with the requirements of FMVSS 208, "Occupant Crash Protection," S14.5.2 Rigid barrier. Ford's supplier indicated that primary stage airbag deployment is not affected.

Ford is not aware of any reports of accident or injury related to this condition.

FMVSS 1:208 - Occupant crash protection

FMVSS 2:NR

Description of the Safety Risk: If the second stage enhancer is missing from the inflator system, the second

stage of the airbag module inflator will not deploy as intended in high speed crashes and the vehicle may not comply with the requirements of FMVSS 208. This may increase the risk of an injury in a crash that requires a high output

deployment.

Description of the Cause: The supplier identified that in the suspect inflators, the secondary chemical

enhancer was misloaded and fell out of the inflator during subsequent assembly

processing.

Identification of Any Warning that can Occur: NR

## **Supplier Identification:**

## **Component Manufacturer**

Name: Key Safety Systems Address: 7000 19 Mile Rd

Sterling Heights MICHIGAN 48314

**Country: United States** 

#### **Chronology:**

April 1, 2016: Key Safety Systems (KSS) informed Ford that during a lot acceptance test for another customer, KSS discovered an inflator where the chemical enhancer required for second stage/high output driver frontal airbag deployment was missing, and that Ford is affected.

April 4, 2016: KSS filed a Part 573 defect information report.

April 7, 2016: The concern was introduced to the Critical Concerns Review Group. An investigation was initiated to evaluate the performance of the airbag without the second stage inflation.

April 14, 2016: KSS filed a revised Part 573 that identified Ford as a manufacturer that purchased suspect parts.

On April 18, 2016, Ford's Field Review Committee reviewed the concern and approved a field action.

### **Description of Remedy:**

Description of Remedy Program: Owners will be notified by mail and instructed to take their vehicle to a Ford

or Lincoln dealer to have the driver airbag module inspected and/or

replaced. There will be no charge for this service.

Ford is excluding reimbursement for costs because the original warranty

program would provide for a free repair for this concern.

Ford will forward a copy of the notification letters to dealers to the agency

when available.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production: NR

#### **Recall Schedule:**

Description of Recall Schedule: Notification to dealers is expected to occur on April 26, 2016. Mailing of

owner notification letters is expected to begin June 13, 2016 and is expected

to be completed by June 17, 2016.

Planned Dealer Notification Date: APR 26, 2016 - APR 26, 2016

Planned Owner Notification Date: JUN 13, 2016 - JUN 17, 2016

Part 573 Safety Ro	ecall Report	16V-247	Page 6
* NR - Not Reported			
	The information contained in this rep	ort was submitted pursuant to 49 CFR §573	