

# Part 573 Safety Recall Report

# 16V-240

**Manufacturer Name :** Chrysler (FCA US LLC)**Submission Date :** DEC 01, 2016**NHTSA Recall No. :** 16V-240**Manufacturer Recall No. :** S27**Manufacturer Information :**

Manufacturer Name : Chrysler (FCA US LLC)

Address : 800 Chrysler Drive  
CIMS 482-00-91 Auburn Hills MI  
48326-2757

Company phone : 1-800-853-1403

**Population :**

Number of potentially involved : 811,146

Estimated percentage with defect : 1 %

**Vehicle Information :**

Vehicle 1 : 2012-2014 Dodge Charger

Vehicle Type :

Body Style : 4-DOOR

Power Train : NR

Descriptive Information : Some Dodge Charger ("LD") vehicles equipped with the 3.6L engine, 8-speed automatic transmission and the monostable shifter.

Production Dates : FEB 15, 2011 - NOV 27, 2014

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 2 : 2014-2015 Jeep Grand Cherokee

Vehicle Type :

Body Style : SUV

Power Train : NR

Descriptive Information : Some Jeep Grand Cherokee ("WK") vehicles equipped with a monostable shifter.

Production Dates : JUL 16, 2012 - DEC 22, 2015

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 3 : 2012-2014 Chrysler 300

Vehicle Type :

Body Style : 4-DOOR

Power Train : NR

Descriptive Information : Some Chrysler 300 ("LX") vehicles equipped with the 3.6L engine, 8-speed automatic transmission and the monostable shifter.

Production Dates : FEB 15, 2011 - NOV 27, 2014

VIN Range 1 : Begin : NR End : NR  Not sequential

## Description of Defect :

Description of the Defect : \*\*2016 08 04 - All variants have launched except for 2014 WK 6.4L which anticipates to launch August 15, 2016.

Certain 2012 to 2014 Dodge Charger and Chrysler 300 vehicles and 2014 to 2015 Jeep Grand Cherokee vehicles are equipped with an 8 speed transmission and a monostable gear selector. FCA US has determined that the existing strategies built into these vehicles to deter drivers from exiting the vehicle after failing to put the transmission into PARK have not stopped some from doing so. Drivers erroneously concluding that their vehicle's transmission is in the PARK position may be struck by the vehicle and injured if they attempt to get out of the vehicle while the engine is running and the parking brake is not engaged. FCA US has therefore determined that the absence of an additional mechanism to mitigate the effects of driver error in failing to shift the monostable gear selector into PARK prior to exiting the vehicle constitutes a defect presenting a risk to motor vehicle safety.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Drivers erroneously concluding that their vehicle's transmission is in the PARK position may be struck by the vehicle and injured if they attempt to get out of the vehicle while the engine is running and the parking brake is not engaged.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

## Supplier Identification :

### Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

## Chronology :

Please see the attached supplemental information titled "FCA US LLC Chronology – Monostable Shifter – 04222016".

## Description of Remedy :

Description of Remedy Program : \*\* 2016 12 01 - FCA US on 10/19/2016 FCA completed an internal audit and discovered vehicles previously repaired did not receive the complete software updates. FCA will contact those customers involved.

FCA US will conduct a Voluntary Safety Recall on all affected vehicles to update software to include an additional mechanism to mitigate the effect of operator error in failing to shift the monostable gear selector into PARK prior to exiting the vehicle.

FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs  
from Recalled Component : NR

Identify How/When Recall Condition  
was Corrected in Production : NR

## Recall Schedule :

Description of Recall Schedule : \*\* 2016 12 01 - 2016 11 09 - FCA US started mailing to customers and update is available.

\*\* 2016 08 09 - 12/13MY LX/LD 3.6L RWD/AWD launched August 3, 2016. 14MY 6.4L Gas estimated time to launch is August 17, 2016.

\*\*2016 07 26 - 12/13MY LX/LD 3.6L RWD/AWD estimated time to launch is July 29, 2016. 14MY 6.4L Gas estimated time to launch is August 10, 2016. 15MY WK 6.4L Gas and 15MY/14MY Diesel launched.

\*\*2016 06 21 - Owner letters mailing week of June 27, 2016 for 15MY/14MY WK 3.6L/5.7L Gas. 15MY/14MY Diesel, 15MY/14MY SRT, and 12-14MY LD/LX launch is July/August. This campaign will be phased mailing

\*\*2016 05 24 - Timing is estimated to be July/August 2016

FCA US will provide a dealer notification and owner notification schedule once established.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : NR - NR

\* NR - Not Reported