

**Part 573 Safety Recall Report****16V-237**

**Manufacturer Name :** Forest River, Inc.  
**Submission Date :** APR 21, 2016  
**NHTSA Recall No. :** 16V-237  
**Manufacturer Recall No. :** 49-04172016-0178

**Manufacturer Information :**

Manufacturer Name : Forest River, Inc.  
 Address : 55470 CR 1  
           P.O. Box 3030 Elkhart IN 46515-3030  
 Company phone : 1-800-348-7440

**Population :**

Number of potentially involved : 159  
 Estimated percentage with defect : 100

**Vehicle Information :**

Vehicle : 2015-2017 Forest River, Inc. Crusader - CSF370BHQ  
 Vehicle Type : TRAILERS  
 Body Style :  
 Power Train : NR  
 Descriptive Information : Crusader is a recreational vehicle manufactured by Prime Time RV, a division of  
   Forest River, Inc.  
 Production Dates : AUG 26, 2014 - MAR 03, 2016

**VIN (Vehicle Identification Number) Range**

Begin : 5ZT3CS2B6FG117174                      End : 5ZT3CS2B1HG119756                       Not sequential VINs

**Description of Defect :**

Description of the Defect : The Federal Placard indicates a Cargo Carrying Capacity ("CCC") of 800 to 900 pounds, whereas the actual CCC is calculated around 2700 to 2800 lbs.

FMVSS 1 : 567 - Certification

FMVSS 2 : NR

Description of the Safety Risk : The vehicle operator does not have accurate information regarding the vehicle's Cargo Carrying Capacity as currently indicated on the Federal Placard.

Description of the Cause : The Federal Placard indicates a Cargo Carrying Capacity ("CCC") of 800 to 900 pounds, whereas the actual CCC is calculated around 2700 to 2800 lbs.

Identification of Any Warning that can Occur : None.

**Supplier Identification :****Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

**Chronology :**

The production plant, Prime Time, first contacted the Forest River Office of Corporate Compliance (OCC) on April 7, 2016, about a possible issue where some Federal Placards may contain inaccurate Cargo Carrying Capacity ("CCC") information. Prime Time investigated the matter and on April 12, 2016, determined that the Federal Placards did not contain accurate CCC information. On April 14, 2016, Forest River's Corporate Committee decided that the company would conduct a recall to correct the inaccurate information provided on the Federal Placards.

**Description of Remedy :**

Description of Remedy Program : Forest River will provide new Federal Placards for installation by a dealership, free of charge to the owner and dealership.

What is the Forest River Customer Service Phone Number? (574) 862-1025

How Remedy Component Differs from Recalled Component : The new Federal Placard will state the proper CCC.

Identify How/When Recall Condition was Corrected in Production : Corporate Weight Entry was contacted, and the proper calculations have been assigned to the subject vehicle.

**Recall Schedule :**

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : JUN 17, 2016 - JUN 17, 2016

Planned Owner Notification Date : JUN 17, 2016 - JUN 17, 2016

\* NR - Not Reported