The information contained in this report was submitted pursuant to 49 CFR §573

# Part 573 Safety Recall Report

Manufacturer Name : Southeast Toyota Distributors, LLC Submission Date : APR 21, 2016 NHTSA Recall No. : 16V-236 Manufacturer Recall No. : SET16A

## Manufacturer Information :

Manufacturer Name : Southeast Toyota Distributors, LLC Address : 9983 Pritchard Road Jacksonville FL 32219 Company phone : (866) 405-4226

### Vehicle Information :

Vehicle : 2016-2016 Toyota Yaris, Rav4,Land Cruiser, 4Runner, Scion FR-S, Scion iM, Scion TC
Vehicle Type : LIGHT VEHICLES
Body Style : ALL
Power Train : GAS
Descriptive Information : The recall involves 2016 Yaris, Rav4, Land Cruiser, 4Runner Scion FR-S, Scion iM, Scion TC, vehicles that have been accessorized by Southeast Toyota Distributors.
Production Dates : JAN 28, 2016 - MAR 14, 2016

## VIN (Vehicle Identification Number) Range

Begin : NR	End : NR	Not sequential VINs
Description of Noncomplia		
Description of the Noncon	npliance : Pursuant to FMVSS 110 S10, a load can must be added to a vehicle if weight ex GVWR or 45.4 kg (100 pounds) is added vertification and the first retail sale of must be accurate to within 1 percent of regard to the vehicles that are subject accessory weight in excess of the 1.5 p requisite load carrying capacity modifi that certain labels were not accurate to within 1 percent of the actual added	xceeding the lesser of 1.5 percent of led to a vehicle between final vehicle f the vehicle, and the corrected values of the actual added weight. With to this recall, SET added net percent/100 lbs and provided the fication label, but SET has determined

FMVSS 1:110 - Tire selection and rims

FMVSS 2 :NR

Description of the Safety Risk : In the affected vehicles, the current load carrying capacity modification label is not correct in that it is not accurate to within one percent (1%) of the weight of

OMB Control No.: 2127-0004



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**Population**:

Number of potentially involved : 94

Estimated percentage with defect : 100

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accessories installed on the vehicle. In the worst case, a driver may overload a vehicle which may increase the risk of a crash. Description of the Cause : SET misinterpreted a communication from the vehicle manufacturer leading to the exclusion of the weight of certain factory standard accessories in the load carrying capacity modification label calculations. This caused certain labels produced from March 28, 2016 to April 14, 2016 not to be accurate to within one percent (1%) of the actual added weight as required by FMVSS 110 S10. Identification of Any Warning that can Occur : None

### **Supplier Identification :**

**Component Manufacturer** Name : NR Address : NR NR

Country: NR

### **Chronology**:

SET misinterpreted a communication from the vehicle manufacturer leading to the exclusion of the weight of certain factory standard accessories in the load carrying capacity modification label calculations. This caused certain labels produced from March 28, 2016 to April 14, 2016 not to be accurate to within one percent (1%) of the actual added weight as required by FMVSS 110 S10.

### **Description of Remedy :**

Description of Remedy Program : SET will notify the customers by mail of the noncompliance and will provide them with a label to be installed over the inaccurate label. Each label will be generated specifically for each customer's vehicle, based on the net weight of the accessories installed.

How Remedy Component Differs from Recalled Component : N/A Identify How/When Recall Condition was Corrected in Production : Production of affected vehicles was

stopped until the calculations were corrected and new labels were available. SET dealers will be informed not to sell vehicles with the affected labels until the remedy has been completed.

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### **Recall Schedule :**

Description of Recall Schedule : SET is coordinating with R.L. Polk & Co. to obtain current owner mailing address data based on the VIN of each individual affected vehicle, and also with a third party service provider to print and mail the owner notification letters and labels to owners of affected vehicles. Samples of the owner

notification letter for those receiving new labels will be provided. SET expects the mailing of customer notification letters to begin on or about June 3, 2016.

Planned Dealer Notification Date : APR 21, 2016 - APR 22, 2016

Planned Owner Notification Date : JUN 03, 2016 - JUN 07, 2016

\* NR - Not Reported

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