

**Part 573 Safety Recall Report****16V-225**

**Manufacturer Name :** Forest River, Inc.  
**Submission Date :** APR 18, 2016  
**NHTSA Recall No. :** 16V-225  
**Manufacturer Recall No. :** 35-04162016-0173

**Manufacturer Information :**

Manufacturer Name : Forest River, Inc.  
 Address : 55470 CR 1  
           P.O. Box 3030 Elkhart IN 46515-3030  
 Company phone : 1-800-348-7440

**Population :**

Number of potentially involved : 5  
 Estimated percentage with defect : 100

**Vehicle Information :**

Vehicle : 2016-2016 Forest River, Inc. Glaval Bus - ENTOURAGE & UNIVERSAL  
 Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES  
 Body Style :  
 Power Train : NR  
 Descriptive Information : Glaval Bus is a Transit Bus manufactured by Forest River, Inc.  
 Production Dates : FEB 26, 2016 - MAR 03, 2016

**VIN (Vehicle Identification Number) Range**

Begin : 1FD4E4FS3GDC13194                      End : 1FDGF5HY2GEB70843                       Not sequential VINs

**Description of Defect :**

Description of the Defect : According to a notification received from Freedman Seating, it has discovered a potential safety issue that may be present in Family Seat, Family 3pta, and ICS Integrated Child Seats that were shipped between January 15, 2016 and January 29, 2016. Specifically, Freedman has learned that a shipment of fasteners received by Freedman on January 15, 2016 was defective, causing a reduction in their strength. The subject mechanical fastener, Hex head cap screw, 3/8" – 24 x 1, grade 8.

FMVSS 1 :NR

FMVSS 2 :NR

Description of the Safety Risk : The notification sent by Freedman Seating to Forest River, Inc. did not describe the potential safety risk and stated only that "a shipment of fasteners received by Freedman on January 15, 2016 was defective, causing a reduction in their strength".

Description of the Cause : According to its notification to Forest River, Freedman Seating learned that a shipment of fasteners received by Freedman on January 15, 2016 was defective, causing a reduction in their strength. The subject mechanical fastener, Hex head cap screw, 3/8" – 24 x 1, grade 8.

Identification of Any Warning that can Occur : This information was not provided by Freedman Seating Company.

**Supplier Identification :****Component Manufacturer**

Name : Freedman Seating Company

Address : 4545 W. Augusta Blvd.

www.freedmanseating.com Chicago ILLINOIS 60651

Country : United States

**Chronology :**

On April 15, 2016, Glaval Bus received notice via e-mail of a defect by Freedman Seating Company which described a defect contained in certain shipments of fasteners.

On April 15, 2016, Glaval Bus contacted Forest River's – Office of Corporate Compliance ("OCC") regarding the notice from Freedman Seating. Forest River is filing its Part 573 Report as a result of receiving a defect notice from a partner supplier.

**Description of Remedy :**

Description of Remedy Program : Forest River, Inc. has not received this information yet from Freedman Seating Company. .

What is the Freedman Seating Company Customer Service Phone Number?  
(773) 524-2440

What is the Forest River Customer Service Phone Number? (574) 262-2212

How Remedy Component Differs from Recalled Component : This information was not provided by Freedman Seating.

Identify How/When Recall Condition was Corrected in Production : This information was not provided by Freedman Seating.

**Recall Schedule :**

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : JUN 14, 2016 - JUN 14, 2016

Planned Owner Notification Date : JUN 14, 2016 - JUN 14, 2016

\* NR - Not Reported