

Part 573 Safety Recall Report

16V-184

Manufacturer Name : General Motors LLC**Submission Date :** MAY 16, 2016**NHTSA Recall No. :** 16V-184**Manufacturer Recall No. :** 15819**Manufacturer Information :**

Manufacturer Name : General Motors LLC

Address : 30001 VAN DYKE
MAIL CODE 480-210-2V WARREN MI
48090

Company phone : 5961733

Population :

Number of potentially involved : 321

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2014-2014 Chevrolet and GMC Express and Savana Incompletes

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Certain 2014 Chevrolet Express and GMC Savana Commercial Incompletes

Production Dates : AUG 02, 2013 - MAY 15, 2014

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 2 : 2016-2016 Chevrolet and GMC Express and Savana Incompletes

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Certain 2016 Chevrolet Express and GMC Savana Commercial Incompletes

Production Dates : SEP 18, 2015 - JAN 30, 2016

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 3 : 2015-2015 Chevrolet and GMC Express and Savana Incompletes

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Certain 2015 Chevrolet Express and GMC Savana Commercial Incompletes

Production Dates : AUG 25, 2014 - AUG 08, 2015

VIN Range 1 : Begin : NR End : NR Not sequential**Description of Noncompliance :**

Description of the Noncompliance : General Motors has decided that certain 2014 – 2016 Chevrolet Express and GMC Savana Incomplete vans with a 159 inch wheelbase were shipped by certain final stage manufacturers without a tire pressure monitoring system (TPMS) and fail to conform to Federal Motor Vehicle Safety Standard No. 138.

FMVSS 1 : 138 - Tire pressure monitoring systems

FMVSS 2 : NR

Description of the Safety Risk : Without a TPMS, the driver would not be alerted that one or more of the vehicles' tires is under-inflated, and an under-inflated tire could affect the driver's ability to control the vehicle in certain situations and could increase the risk of a crash.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

In October 2015, a manager in GM's fleet and commercial sales group discovered that a product specification sheet provided by GM on its website describing incomplete 159" wheelbase GMT 610 vans was in conflict with the incomplete vehicle document (IVD) that GM provides to final-stage vehicle manufacturers (Upfitters). The product specification sheet provided that tire pressure monitoring systems (TPMS) were installed on these vehicles while the IVD did not. On October 14, 2015, the manager reported the issue through GM's Speak Up for Safety program. At the time of this submission, it was believed that Upfitters were following the IVD instructions for these incomplete vehicles and not necessarily relying on product specifications on the GM website. GM opened an investigation on November 10, 2015.

During the investigation, the investigator determined that, while the IVD does state that compliance with the TPMS requirements and FMVSS 138 is the Upfitter's responsibility, it does not clearly call out that TPMS is not installed on these particular vehicles. In the course of the investigation, GM contacted the Upfitters and, from responses received, determined that all the Upfitters for the subject vehicles failed to follow the IVD and failed to install TPMS on final vehicles they manufactured from these incomplete vans.

On March 23, 2016, GM's Safety and Field Action Decision Authority (SFADA) decided to conduct a noncompliance recall. Because of the inconsistency between the IVD and the product specification sheet provided by GM on its Upfitter website and in the interest of safety and expediency, GM decided to conduct this recall itself rather than to require the applicable Upfitters to conduct multiple different recalls themselves

Description of Remedy :

Description of Remedy Program : Dealers will install the necessary hardware and software components to equip the vehicle with TPMS. Pursuant to 577.11, GM will provide reimbursement to owners for repairs according to the plan submitted on May 20, 2015.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : NR

Planned Dealer Notification Date : MAR 30, 2016 - MAR 30, 2016

Planned Owner Notification Date : MAY 25, 2016 - MAY 25, 2016

* NR - Not Reported