

# Part 573 Safety Recall Report

# 16V-176

**Manufacturer Name :** Forest River, Inc.

**Submission Date :** SEP 27, 2018

**NHTSA Recall No. :** 16V-176

**Manufacturer Recall No. :** 15-03232016-0151



## Manufacturer Information :

**Manufacturer Name :** Forest River, Inc.

**Address :** 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

**Company phone :** 1-800-348-7440

## Population :

**Number of potentially involved :** 133

**Estimated percentage with defect :** 100 %

## Vehicle Information :

**Vehicle 1 :** 2015-2017 Forest River, Inc. Georgetown - GTA369XLF

**Vehicle Type :** BUSES, MEDIUM & HEAVY VEHICLES

**Body Style :**

**Power Train :** NR

**Descriptive Information :** Georgetown GTA369XLF is a motorized recreational vehicle manufactured by Forest River, Inc.

**Production Dates :** DEC 08, 2014 - MAR 22, 2016

**VIN Range 1 : Begin :** 1F66F5DY4FOA01315 **End :** 1F66F5DY7GOA08602  Not sequential

## Description of Defect :

**Description of the Defect :** A secondary egress window was not installed in the rear wall of the vehicle. The window that was installed is a vented window.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** Without a secondary means of escape from the vehicle, a person may be trapped inside the vehicle during an emergency, which could cause personal injury and/or death.

**Description of the Cause :** A purchasing error resulted in the incorrect window being ordered and installed.

**Identification of Any Warning that can Occur :** None.

## Supplier Identification :

**Component Manufacturer**

Name : NR  
Address : NR  
NR  
Country : NR

## Chronology :

On March 22, 2016, during an inspection of units on the production line the Corporate Quality Inspector for the Georgetown division noted that a secondary egress window was missing on a unit and notified the manufacturing plant. On March 23, 2016, the manufacturing facility notified Forest River's Office of Corporate Compliance ("OCC") of the problem and an investigation of the matter continued. On March 25, 2016, the Corporate Committee determined that a safety-related defect existed in the units without a secondary means of egress and that a recall was appropriate.

On 9/27/2018 OCC discovered this recall was in draft mode. Upon research, could not identify why. We are resubmitting with no changes.

## Description of Remedy :

Description of Remedy Program : Forest River will provide a replacement window to the Owner or Dealership, free of charge, and pay for the installation of the new egress window.

What is the Forest River Customer Service Phone Number? (574)  
206-7600

How Remedy Component Differs from Recalled Component : The remedy window has red handle latches and hinges at the top to allow for egress through the window in compliance with ANSI 119.2 Section of "Fire and Life Safety Systems" and sub-section 6.2.2 "Secondary Means of Escape."

Identify How/When Recall Condition was Corrected in Production : The manufacturing plant engineering has been made aware the error in the ordering and installation of the required egress window. Corporate Quality Inspectors at the affected plant will be required to inspect and document the presence of the requisite number of egress windows on all new vehicle production for the next 90 days.

## Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : MAY 27, 2016 - MAY 27, 2016

Planned Owner Notification Date : MAY 27, 2016 - MAY 27, 2016

\* NR - Not Reported