

Part 573 Safety Recall Report

16V-167

Manufacturer Name : Chrysler (FCA US LLC)**Submission Date :** NOV 18, 2016**NHTSA Recall No. :** 16V-167**Manufacturer Recall No. :** S19**Manufacturer Information :**

Manufacturer Name : Chrysler (FCA US LLC)

Address : 800 Chrysler Drive
CIMS 482-00-91 Auburn Hills MI
48326-2757

Company phone : 1-800-853-1403

Population :

Number of potentially involved : 440

Estimated percentage with defect : 5 %

Vehicle Information :

Vehicle 1 : 2015-2016 RAM 1500

Vehicle Type :

Body Style : PICKUP TRUCK

Power Train : NR

Descriptive Information : Some 2015-2016 MY RAM 1500 ("DS", "DX") vehicles.

Production Dates : JAN 22, 2015 - SEP 13, 2015

VIN Range 1 : Begin : NR End : NR

 Not sequential**Description of Defect :**

Description of the Defect : Contamination on the top side of the Electric Power Steering ("EPS") control circuit board may result in intermittent or complete loss of power steering assist while driving. Suspect EPS control circuit boards were all produced during a specific run on a single production day at the sub-tier circuit board supplier. Electric Power Steering ("EPS") control circuit boards built during a single day production run by the sub-tier supplier may have been contaminated on the top side, potentially resulting in shorting of the electrical traces.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Contamination on the circuit board traces may cause shorting of the control circuit components potentially resulting in intermittent or permanent loss of power steering assist without warning.

Description of the Cause : NR

Identification of Any Warning that can Occur : The vehicle operator may notice that the steering wheel requires more effort at low speeds and an illuminated Malfunction Indicator Lamp ("MIL").

Supplier Identification :**Component Manufacturer**

Name : NEXTEER AUTOMOTIVE CORPORATION
Address : 3900 E Holland Rd Saginaw
Saginaw MICHIGAN 48601-9494
Country : United States

Chronology :

Please see the attached supplemental information titled "FCA US LLC Chronology DS DX - EPS Control Circuit Board - 03222016.pdf."

Description of Remedy :

Description of Remedy Program : FCA US will conduct a Voluntary Safety Recall to replace the EPS unit on all affected vehicles.
FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : ** 5/10/2016 - Planned Dealer Notification 5/12/2016. Planned final Owner notification 5/16/2016. **

** 2016 04 19 - Planned Dealer Notification May 6,Planned Owner Notification May 13

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : NR - NR

* NR - Not Reported