

Part 573 Safety Recall Report

16V-156

Manufacturer Name : Mack Trucks, Inc.

Submission Date : JUN 30, 2017

NHTSA Recall No. : 16V-156

Manufacturer Recall No. : SC0401/ SC0402



Manufacturer Information :

Manufacturer Name : Mack Trucks, Inc.

Address : 2100 Mack Boulevard

PO Box M Allentown PA 18105-5000

Company phone : 610-709-2131

Population :

Number of potentially involved : 75

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2016-2017 Mack Titan

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Certain Mack Titan model vehicles manufactured with a 2 piece steering shaft.

Production Dates : FEB 25, 2015 - FEB 12, 2016

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : The bolt connecting the upper steering shaft to the lower steering shaft may not properly secure the upper steering shaft, which can lead to separation of the steering shaft.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Separation of the steering shaft will result in complete loss of steering which may lead to a vehicle crash.

Mack Trucks has not received any reports of vehicle crashes

Description of the Cause : Still being investigated.

Identification of Any Warning that can Occur : NR

Supplier Identification :

Component Manufacturer

Name : WILLI ELBE
Address : NR
FOREIGN STATES
Country : Germany

Chronology :

March 7, 2016 Mack Trucks notified of a part failure on a sister company truck.
March 8, 2016 Product Safety Committee meets and determines that action is required on certain 2 pce shafts
March 8, 2016 Stop Delivery Issued
March 8, 2016 Mack Trucks contacts NHTSA
March 10, 2016 Additional information shared with NHTSA
March 11, 2016 Safety Recall Alert Issued
March 16, 2016 Mack Trucks submits defect report

Description of Remedy :

Description of Remedy Program : An interim notice will be sent to owners on, or about, March 16, 2016 to provide details on an interim remedy that will be provided until the final solution is available. The final remedy will be to replace the two-piece steering shaft with a one-piece shaft. A second notice will be sent to owners when the one-piece replacement shaft is available. Pre notification remedies will be administered according to Pre notification remedy plans on file with NHTSA.

How Remedy Component Differs from Recalled Component : The upper steering shaft is properly secured

Identify How/When Recall Condition was Corrected in Production : A stop delivery was issued on March 8, 2016 to contain affected vehicles. An interim remedy will be used until material is received to replace the steering shaft.

Recall Schedule :

Description of Recall Schedule : Interim Notifications are planed to be mailed on March 16, 2016
Planned Dealer Notification Date : MAR 16, 2016 - MAR 16, 2016
Planned Owner Notification Date : MAR 16, 2016 - MAR 16, 2016

* NR - Not Reported