

**Part 573 Safety Recall Report****16V-135**

**Manufacturer Name :** Nova Bus  
**Submission Date :** APR 06, 2016  
**NHTSA Recall No. :** 16V-135  
**Manufacturer Recall No. :** CR3601, CR3642

**Manufacturer Information :**

Manufacturer Name : Nova Bus  
 Address : 1000 Industriel Blvd  
 Saint-Eustache Quebec, Canada 00 JR7 5A5  
 Company phone : 450-472-6410

**Population :**

Number of potentially involved : 863  
 Estimated percentage with defect : 50

**Vehicle Information :**

Vehicle : 2014-2016 Nova Bus LFS and LFS Artic  
 Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES  
 Body Style : OTHER  
 Power Train : DIESEL  
 Descriptive Information : 2014-2016 LFS and LFS Artic model buses manufactured from January 1, 2014 through February 15, 2016.

Selection of vehicles was based on build date.

Production Dates : JAN 02, 2014 - FEB 15, 2016

**VIN (Vehicle Identification Number) Range**

Begin : NR

End : NR

Not sequential VINs

**Description of Defect :**

Description of the Defect : On certain Nova transit buses, there may be an issue that allows the pin to strip at the windshield wiper idler arm.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the pin strips out, the driver side windshield wiper will cease to function, which under certain conditions can cause decreased visibility increasing the risk of a vehicle crash.

Nova Bus has received no reports of crashes as a result of this condition. Therefore, we consider this as a proactive measure to protect the public and our customers from the potential risk associated with this defect.

Description of the Cause : root cause is still being evaluated

Identification of Any Warning that can Occur : NR

**Supplier Identification :****Component Manufacturer**

Name : DOGA USA, Corp

Address : 12060 Raymond Court  
Huntley ILLINOIS 60142-8069

Country : United States

**Chronology :**

February 11, 2016 Nova Bus receives information from supplier of potential safety-related issue

February 16, 2016 Nova Bus issues stop delivery

February 16, 2016 Nova Bus informs Volvo Group North America Regulatory Affairs

February 24, 2016 Product Safety Committee meets and determines that a safety-related defect exists and that a safety recall is warranted.

March 2, 2016 Nova Bus informs NHTSA that a voluntary safety recall will be released to address the safety-related defect

April 6, 2016 Updated information on vehicle counts

**Description of Remedy :**

Description of Remedy Program : Nova Bus will contact the owner of the affected vehicles. The vehicles will be repaired by replacing the suspect idler arm.

Reimbursement for cost incurred by the owner for "prenotification remedies" will be addressed on a case-by-case basis according to the Volvo Group North America's "General Plan for Reimbursement of Pre-notification Remedies" which was published October 28, 2013.

How Remedy Component Differs from Recalled Component : A weld has been added to secure the pin

Identify How/When Recall Condition was Corrected in Production : February 16, 2016. A weld added to the  
pin

**Recall Schedule :**

Description of Recall Schedule : Owner Notification Letters will be mailed on or before April 20, 2016. An advanced copy of the owner notification letter will be submitted for NHTSA's review and approval prior to release.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : APR 20, 2016 - APR 20, 2016

\* NR - Not Reported