

**Part 573 Safety Recall Report****16V-107****Manufacturer Name :** DS Corp DBA Crossroads RV**Submission Date :** FEB 19, 2016**NHTSA Recall No. :** 16V-107**Manufacturer Recall No. :** 40-2015**Manufacturer Information :**

Manufacturer Name : DS Corp DBA Crossroads RV

Address : 1140 W Lake Street

Topeka IN 46571

Company phone : 260-593-3850

**Population :**

Number of potentially involved : 13

Estimated percentage with defect : 100

**Vehicle Information :**

Vehicle : 2016-2017 Crossroads Z1 Lite

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Units manufactured with the incorrect exhaust cover installed for the Suburban furnace model #NT-20SEQ.

Production Dates : JAN 02, 2016 - FEB 04, 2016

**VIN (Vehicle Identification Number) Range**

Begin : 4V0TC1811GJ009534

End : 4V0TC1814GJ009544

 Not sequential VINs

Begin : 4V0TC181XHJ009615

End : 4V0TC181XHJ009616

 Not sequential VINs**Description of Defect :**

Description of the Defect : The incorrect exhaust cover was installed for the Suburban furnace model #NT-20SEQ. The incorrect cover misidentifies the hot exhaust tube location as being the lower opening.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the incorrect cover is installed, there is no warning that the exhaust tube is hot leading to an increased risk of personal injury if someone touches the exhaust while the furnace is operating. In addition, if a plastic return tube was installed there is an increased risk of fire. Units repaired at the factory were manufactured with a steel return tube, which poses no risk of fire.

Description of the Cause : Production just started using this furnace and the line worker was unaware that this model required a different exhaust cover.

Identification of Any Warning that can Occur : None

**Supplier Identification :**

**Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

**Chronology :**

02/11/16 - The line worker installing the exhaust covers ran out of that part. When he asked his supervisor for more, it was discovered the wrong one had been installed for this model of furnace.

**Description of Remedy :**

Description of Remedy Program : The exhaust cover will be replaced by the correct one supplied by CrossRoads. Parts and labor will be provided at no cost to the customer.

How Remedy Component Differs from Recalled Component : The replacement exhaust cover properly identifies the location of the hot air exhaust as the top opening.

Identify How/When Recall Condition was Corrected in Production : Production replaced the incorrect furnace exhaust cover on affected units in the yard on 02/11/16. This furnace model is new to this plant and installer will install correct cover on future units.

**Recall Schedule :**

Description of Recall Schedule : CrossRoads will notify the dealers and owners of the recreational vehicles by letter. A final copy of the owner letter will be provided to NHTSA, along with the dealer repair procedures.

Planned Dealer Notification Date : FEB 26, 2016 - FEB 26, 2016

Planned Owner Notification Date : FEB 26, 2016 - FEB 26, 2016

\* NR - Not Reported