

**Part 573 Safety Recall Report****16V-098****Manufacturer Name :** Mack Trucks, Inc.**Submission Date :** FEB 17, 2016**NHTSA Recall No. :** 16V-098**Manufacturer Recall No. :** SC0400**Manufacturer Information :**

Manufacturer Name : Mack Trucks, Inc.

Address : 2100 Mack Boulevard

PO Box M Allentown PA 18105-5000

Company phone : 610-709-2131

**Population :**

Number of potentially involved : 1,187

Estimated percentage with defect : 0

**Vehicle Information :**

Vehicle : 2016-2017 Mack Granite (GU) and TerraPro (MRU)

Vehicle Type : BUSES, MEDIUM &amp; HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Certain Mack GU and MRU trucks manufactured from November 9, 2015 through January 19, 2016 with a Willi Elbe Steering Shaft

Production Dates : NOV 09, 2015 - JAN 19, 2016

**VIN (Vehicle Identification Number) Range**

Begin : NR

End : NR

 Not sequential VINs**Description of Defect :**

Description of the Defect : The roll pin may have not been installed at the upper yoke on the steering shaft. If the roll pin is missing, steering shaft may disconnect from the yoke.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Separation of the yoke from the steering shaft results in complete loss of steering increasing the risk of a vehicle crash.

Mack Trucks has received no reports of crashes or personal injury as a result of this condition. Therefore, Mack Trucks considers this as a proactive measure to protect the public and Mack Truck's customers from the potential risk associated with this defect

Description of the Cause : Supplier issue

Identification of Any Warning that can Occur : looseness felt in steering

**Supplier Identification :****Component Manufacturer**

Name : WILLI ELBE

Address : NR

FOREIGN STATES

Country : Germany

**Chronology :**

January 4, 2016 Volvo Group North America receives report of a missing roll pin

January 8, 2016 Investigation Opened

January 19, 2016 Containment actions taken by supplier and Mack Trucks manufacturing facility.

January 25, 2016 Second report received

February 9, 2016 Mack Trucks determines that a safety-related defect exists

February 16, 2016 Mack Trucks notifies NHTSA that a voluntary safety recall will be released to address the affected population

**Description of Remedy :**

Description of Remedy Program : The steering shaft will be inspected and replaced if the roll pin is missing.  
Prenotification repairs will be addressed according to the General Plan on file with NHTSA

How Remedy Component Differs from Recalled Component : The roll pin is installed/ seated

Identify How/When Recall Condition was Corrected in Production : Containment action was administered on  
January 19, 2016**Recall Schedule :**Description of Recall Schedule : Dealers will be notified by February 24, 2016. Owner letters will be mailed by  
March 11, 2016

Planned Dealer Notification Date : FEB 24, 2016 - FEB 24, 2016

Planned Owner Notification Date : MAR 11, 2016 - MAR 11, 2016

\* NR - Not Reported