OMB Control No.: 2127-0004

## Part 573 Safety Recall Report

16V-054

Manufacturer Name : General Motors LLC Submission Date : JAN 27, 2016 NHTSA Recall No. : 16V-054 Manufacturer Recall No. : 15595

Manufacturer Name : General Motors LLC

MAIL CODE 480-210-2V WARREN MI 48090

**Manufacturer Information :** 

Address: 30001 VAN DYKE

Company phone: 5961733

# www.nhtsa.gov

### **Population** :

Number of potentially involved : 2,988 Estimated percentage with defect : 85

Vehicle Information :		
Vehicle: 2015-2015 Chevrolet	Colorado	
Vehicle Type :		
Body Style :		
Power Train : NR		
-	n 2015 Chevrolet Colorado vehicles	
Production Dates : JAN 06, 2015	- MAR 17, 2015	
VIN (Vehicle Identification Nu	mber) Range	
Begin : NR	End : NR	Not sequential VINs
Vehicle : 2015-2015 GMC Cany	on	
Vehicle Type :		
Body Style :		
Power Train : NR		
Descriptive Information : Certai	5	
Production Dates : JAN 06, 2015	- MAR 19, 2015	
VIN (Vehicle Identification Nu	mber) Range	
Begin : NR	End : NR	Not sequential VINs
Description of Defect :		

Description of the Defect : General Motors has decided that a defect which relates to motor vehicle safety exists in certain 2015 Chevrolet Colorado and GMC Canyon vehicles. These vehicles may experience loss of power steering assist at startup or while driving due to a poor electrical connection within the torque-sensor harness connector.

FMVSS 1 :NR

The information contained in this report was submitted pursuant to 49 CFR §573

FMVSS 2 :NR	
Description of the Safety Risk : If power steering assist is lost or reduced, steering control can still be	
maintained but would require an increased steering effort, particularly at lower speeds, which presents a greater risk of a crash.	ſ
speeds, which presents a greater risk of a crash. Description of the Cause : In the affected vehicles, the torque-sensor harness connector was damaged during	
functional testing at the supplier. A "stuck" pin on the steering gear supplier's test device caused permanent deformation to the contact springs in the torque-sensor	
harness connector, which affected the electrical connection in the steering gear	
connector.	
Identification of Any Warning that can Occur : If loss of connection occurs, power steering assist is lost (i.e., the vehicle reverts to manual steer), a malfunction indicator light displays on the instrument panel and a chime sounds to inform	
the driver.	

#### Supplier Identification : Component Manufacturer

Name : Mando America Corporation Address : 955 Meriwether Park Dr Hogansville GEORGIA 30230 Country : United States

#### **Chronology** :

On May 13, 2015, a GM engineer submitted an issue relating to claims for loss of power steering assist in the subject vehicles to GM's Speak Up for Safety (SUFS) program. On August 1, 2015, GM opened a formal product investigation.

At the outset of the investigation, the condition was reported to be a lower-severity, "intermittent" loss of power steering assist and reversion to manual steering mode. The investigator learned that, on March 4, 2015, the supplier of the steering gear assembly had modified its test equipment to repair a "stuck pin" that could damage the electrical connectors in the steering gear assembly connector during the assembly process. From available data, damaged electrical connectors in the steering gear assembly connector appeared to be the cause of higher-than-expected warranty returns in the steering gear assemblies for these vehicles. In the course of the investigation, the investigator searched for any accidents or injuries that might be associated with this condition and was unable to find any.

On November 24, 2015, a GM employee who had been experiencing this condition provided GM's safety investigator additional first-hand details regarding the frequency and nature of the loss of steering assist. This information led the investigator to determine that the severity of this issue was higher than originally thought (even though the investigator could identify no field data for accidents or injuries relating to this condition) as the condition was not "intermittent" as had been previously reported, but rather, the condition would persist through an entire key cycle if it were to occur.

This investigation was reviewed in GM's Open Investigation Review on January 11, 2016 and on January 20, 2016, GM's Safety Field Action Decision Authority (SFADA) decided to conduct a safety recall.

art 573 Safety Recall Report	<b>16V-054</b> Pa
Description of Remedy :	
Description of Remedy Program : Dealers will replace	e steering gear pinion sensor cover assembly. Pursuant to vide reimbursement to owners for repairs according to on May 20, 2015.
How Remedy Component Differs from Recalled Comp	oonent : Replacement components do not have pins damaged by test equipment. Recalled Component Name: Torque Sensor Cover Assembly Kit
Identify How /When Pecall Condition was Corrected i	Recalled Component Description: Steering Gear Torque Sensor Cover Assembly Recalled Component Part Number: 84057230
Identify How/When Recall Condition was Corrected i	modified to prevent connector damage. This corrected the condition on vehicles built after March 17, 2015.

3

Description of Recall Schedule : General Motors will notify dealers on January 27, 2016. General Motors will provide owner letter mail dates when available.

Planned Dealer Notification Date : JAN 27, 2016 - JAN 27, 2016

Planned Owner Notification Date : NR - NR

\* NR - Not Reported