

# Part 573 Safety Recall Report

# 16V-047

**Manufacturer Name :** Chrysler (FCA US LLC)**Submission Date :** JUL 13, 2017**NHTSA Recall No. :** 16V-047**Manufacturer Recall No. :** S07**Manufacturer Information :**

Manufacturer Name : Chrysler (FCA US LLC)

Address : 800 Chrysler Drive  
CIMS 482-00-91 Auburn Hills MI  
48326-2757

Company phone : 1-800-853-1403

**Population :**

Number of potentially involved : 110,482

Estimated percentage with defect : 1 %

**Vehicle Information :**

Vehicle 1 : 2008-2009 Dodge Grand Caravan

Vehicle Type :

Body Style : ALL

Power Train : NR

Descriptive Information : Certain 2008 &amp; 2009 MY Dodge Grand Caravan

Production Dates : JUN 18, 2007 - AUG 31, 2008

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 2 : 2009-2009 Dodge Journey

Vehicle Type :

Body Style : ALL

Power Train : NR

Descriptive Information : Certain 2009 MY Dodge Journey

Production Dates : DEC 31, 2007 - AUG 31, 2008

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 3 : 2008-2009 Chrysler Town and Country

Vehicle Type :

Body Style : ALL

Power Train : NR

Descriptive Information : Certain 2008 &amp; 2009 MY Chrysler Town and Country

Production Dates : JUN 18, 2007 - AUG 31, 2008

VIN Range 1 : Begin : NR End : NR  Not sequential

## Description of Defect :

Description of the Defect : Some Chrysler Town & Country, Dodge Grand Caravan, and Dodge Journey vehicles may experience an occupant restraint controller ("ORC") malfunction resulting in an illuminated airbag warning lamp with the possibility all restraint systems, including airbags, may not deploy in the event of a crash, or an inadvertent air bag deployment without prior illumination of the airbag warning lamp.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the airbag warning lamp is ignored, and the ORC is not replaced, all restraint systems, including the airbags may not deploy in a crash, which could increase the risk of serious injury or death. In the event of an ORC malfunction resulting in inadvertent deployment of the airbags, the risk of a crash and/or injuries could be increased.

Description of the Cause : NR

Identification of Any Warning that can Occur : The airbag warning lamp will immediately illuminate if the ORC detects a malfunction.

## Supplier Identification :

### Component Manufacturer

Name : Continental Automotive Systems Inc.

Address : One Continental Drive  
Auburn Hills MICHIGAN 48326

Country : United States

## Chronology :

2/16/2016: On February 11, 2016, Volkswagen Routan (VW) vehicles were removed from this campaign after confirmation that VW is filing separately for this issue.

Please see the attached supplemental information titled "FCA US LLC Chronology RT RM JC ORC Corrosion 012016.pdf".

**Description of Remedy :**

Description of Remedy Program : Conduct a voluntary Safety Recall on all affected vehicles to replace the ORC.  
FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

**Recall Schedule :**

Description of Recall Schedule : \*\*2016 08 18 - Planned Owner and Dealer notification is 11/30/2016.

\*\* 2016 07 07 - Planned Dealer and Owner Notification - Oct. 2016.

\*\* 2016 03 22 - Final owner notification - 4th Qtr 2016

\*\*2016 02 26 - Interim Dealer Notification: 3/4/2016. Interim Owner Notification: 3/11/2016. Final Dealer and Owner Notification: FCA US estimates remedy parts will be available and owner notification to occur in Q2 2017.

FCA US will provide a dealer notification and owner notification schedule once established.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : NR - NR

\* NR - Not Reported