

**Part 573 Safety Recall Report****16V-044****Manufacturer Name :** Chrysler (FCA US LLC)**Submission Date :** FEB 11, 2016**NHTSA Recall No. :** 16V-044**Manufacturer Recall No. :** S02**Manufacturer Information :**

Manufacturer Name : Chrysler (FCA US LLC)  
 Address : 800 Chrysler Drive  
 CIMS 482-00-91 Auburn Hills MI 48326-2757  
 Company phone : 1-800-853-1403

**Population :**

Number of potentially involved : 184  
 Estimated percentage with defect : 100

**Vehicle Information :**

Vehicle : 2015-2016 Chrysler Town and Country

Vehicle Type :

Body Style : VAN

Power Train : NR

Descriptive Information : Some 2015-2016 MY Chrysler Town and Country vehicles.

Production Dates : AUG 16, 2014 - DEC 05, 2015

**VIN (Vehicle Identification Number) Range**

Begin : NR

End : NR

 Not sequential VINs

Vehicle : 2014-2015 Dodge Grand Caravan

Vehicle Type :

Body Style : VAN

Power Train : NR

Descriptive Information : Some 2015-2016 MY Dodge Grand Caravan ("RT") vehicles.

Production Dates : AUG 16, 2014 - DEC 05, 2015

**VIN (Vehicle Identification Number) Range**

Begin : NR

End : NR

 Not sequential VINs**Description of Defect :**

Description of the Defect : The windshields of affected vehicles may have been repaired and attached at Windsor Assembly Plant ("WAP") using expired urethane primer. Affected vehicles may not conform to the windshield retention requirements of FMVSS 571.212, windshield mounting.  
 FMVSS 1 :212 - Windshield mounting

FMVSS 2 : NR

Description of the Safety Risk : The vehicle's windshield may become displaced in the event of a crash, increasing the risk of injury to vehicle occupants.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

**Supplier Identification :****Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

**Chronology :**

- On November 9, 2015, two subject vehicles (GR196788 and GR181078) were tested for urethane cohesive bond using the "quick knife" method. The first unit had 75% failure and the second unit had 16% failure.
- On November 11, 2015, a final report was made by Sika which included lab test results showing that combining current production urethane with Eftec primer which expired in July 2015 passed at 100%. However, combining current production urethane with Eftec primer which expired in January 2015 failed at 100%.

**Description of Remedy :**

Description of Remedy Program : FCA US will conduct a safety recall on all affected vehicles to replace the windshield. FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

**Recall Schedule :**

Description of Recall Schedule : \*\*       Dealer Notification - March 1  
   Owner Notification - March 4

FCA US will provide a dealer and owner notification schedule once established.

Planned Dealer Notification Date : NR       - NR

Planned Owner Notification Date : NR       - NR

\* NR - Not Reported