

Part 573 Safety Recall Report**16V-031****Manufacturer Name :** Collins Bus Corporation**Submission Date :** JAN 21, 2016**NHTSA Recall No. :** 16V-031**Manufacturer Recall No. :** NR**Manufacturer Information :**

Manufacturer Name : Collins Bus Corporation

Address : P.O. Box 2946

Hutchinson KS 67504

Company phone : 9999

Population :

Number of potentially involved : 867

Estimated percentage with defect : 100

Vehicle Information :

Vehicle : 2015-2015 Collins Bus DE416, DE416WR, DE500, DE516, DE516WR, DH400, DH416, DH416WR, DH500, DH516, SH400, SL400, TH400, TL400

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : due to a process deficiency, the STOP decals on Transpec stop arms (part numbers T6000-, T6100-, T7000-) may not remain adhered to the plastic blade.

Production Dates : MAY 01, 2015 - DEC 21, 2015

VIN (Vehicle Identification Number) Range

Begin : NR

End : NR

 Not sequential VINs**Description of Defect :**

Description of the Defect : , the STOP decals on Transpec stop arms (part numbers T6000-, T6100-, T7000-) may not remain adhered to the plastic blade.

FMVSS 1 : 131 - School bus pedestrian safety devices

FMVSS 2 : NR

Description of the Safety Risk : Failure of the decal either in part or in total may cause the reflective surface to not meet FMVSS 131 standards. Without a reflective decal, the stop arms would have reduced visibility to other drivers, increasing the risk of a crash.

Description of the Cause : NR

Identification of Any Warning that can Occur : Failure of the decal either in part or in total may cause the reflective surface to not meet FMVSS 131 standards. Without a reflective decal, the stop arms would have reduced visibility to other drivers, increasing the risk of a crash.

Supplier Identification :**Component Manufacturer**

Name : Specialty Manufacturing, LLC

Address : 14524 Kings Grant Street
North Potomac MARYLAND 20878

Country : United States

Chronology :

On December 17, 2015 Collins Bus Corporation received a letter from SMI stating that, due to a process deficiency, the STOP decals on Transpec stop arms (part numbers T6000-, T6100-, T7000-) may not remain adhered to the plastic blade

Description of Remedy :

Description of Remedy Program : Replacing stop arm blade assembly will resolve the defect (application of the decal to the blade in the field is not recommended). The free service kit will include (1) Transpec stop arm blade (replacement part will be based on the stop arm part number and detailed work instructions).

Service kits will be expedited and may be obtained by one of three methods outlined below:

- Web: Visit http://www.smiglobal.net/tech_bulletins.php and click on the Safety Recall: Transpec Stop Arm Decal link under the Stop Arms & Blades section.
- E-mail: Send an e-mail to SMI at warranty@smiglobal.net indicating the quantity of Transpec service kits you need along with the following information for each vehicle:
 - o Company Name
 - o Contact Name
 - o Contact Phone
 - o Contact E-mail Address
 - o Mailing Address
 - o Shipping Address (if different than mailing address)
 - o Vehicle Manufacturer
 - o VIN
 - o Body Number
 - o Front SA Part Number
 - o Front SA Build Date
 - o Rear SA Part Number (if applicable)
 - o Rear SA Build Date (if applicable)
- Phone: Contact SMI Customer Service at 1-800-951-7867.

Transpec stop arm service kits will be sent to you upon request and will include complete instructions on the removal and reinstallation of the defective components. Removal and reinstallation of each Transpec blade can be accomplished in 15 minutes, for which SMI will reimburse installers \$30.00 for each remedied stop arm.

How Remedy Component Differs from Recalled Component : Replacing stop arm blade assembly will resolve the defect

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : NR

Planned Dealer Notification Date : FEB 09, 2016 - FEB 12, 2016

Planned Owner Notification Date : FEB 17, 2016 - FEB 22, 2016

* NR - Not Reported