

Supplier Identification :**Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

Chronology :

After a review of warranty data and customer complaints to the "Coachmen Class A" warranty group, engineering requested jounce specifications from the chassis manufacture on December 1, 2015 and discovered at full jounce there was interference from the fuel fill guard.

Forest River, Inc. Office of Corporate Compliance was made aware of the problem on January 4. Forest River Safety Committee met on January 11, 2016 after the holiday(s) to review the defect and elevate to recall. The fuel fill guard has been redesigned, manufactured and implemented into vehicles that are still in Forest Rivers containment.

Description of Remedy :

Description of Remedy Program : Forest River, Inc. will provide the remedy parts free of charge to the dealerships to install, if the tires indicate direct impact with and display signs of contact with the fuel fill guards the customer shall be entitled to replacement tires as well under this recall. Evaluation of the tire(s) shall be made by Forest River Warranty and Engineering and the chassis manufacturer.

What is the Forest River Customer Service Phone Number?

Customer Service – East of Mississippi: (574) 825-8317

Customer Service – West of Mississippi: (574) 825-8305

How Remedy Component Differs from Recalled Component : The original fuel fill guard was constructed with 11 gauge steel, the new guard is made from low density polypropylene. The remedy fuel fill guard provides clearance for the larger tire in full jounce. The design change is different than the original fuel fill guard, eliminating a "corner" bend that would otherwise offer contact under full suspension jounce.

Identify How/When Recall Condition was Corrected in Production : Product Change Notice Number 0151-16 - implemented the change to the new fuel fill shield. All vehicles produced after serial number CCA510564 will the new fuel fill shield installed.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : MAR 10, 2016 - MAR 10, 2016

Planned Owner Notification Date : MAR 10, 2016 - MAR 10, 2016

* NR - Not Reported