

Part 573 Safety Recall Report

16E-041

Manufacturer Name : Chrysler (FCA US LLC)

Submission Date : JUL 18, 2017

NHTSA Recall No. : 16E-041

Manufacturer Recall No. : S30



Manufacturer Information :

Manufacturer Name : Chrysler (FCA US LLC)

Address : 800 Chrysler Drive
CIMS 482-00-91 Auburn Hills MI
48326-2757

Company phone : 1-800-853-1403

Population :

Number of potentially involved : 345

Estimated percentage with defect : 100 %

Equipment Information :

Brand / Trade 1 : RAM

Model : 1500

Part No. : 82214714

Size : N/A

Function : Seat Cover

Descriptive Information : Certain owners of 2012 to 2016 MY RAM 1500 Trucks with seat thorax airbags may have purchased a Mopar canvas seat cover that could impede the deployment of the seat thorax airbags.

Production Dates : MAY 16, 2011 - APR 26, 2016

Brand / Trade 2 : RAM

Model : 2500

Part No. : 82214714

Size : N/A

Function : Seat Cover

Descriptive Information : Certain owners of 2012 to 2016 MY RAM 2500 Trucks with seat thorax airbags may have purchased a Mopar canvas seat cover that could impede the deployment of the seat thorax airbags.

Production Dates : MAY 16, 2011 - APR 26, 2016

Brand / Trade 3 : RAM

Model : 3500

Part No. : 82214714

Size : N/A

Function : Seat Cover

Descriptive Information : Certain owners of 2012 to 2016 MY RAM 3500 Trucks with seat thorax airbags may have purchased a Mopar canvas seat cover that could impede the deployment of the seat thorax airbags.

Production Dates : MAY 16, 2011 - APR 26, 2016

Description of Defect :

Description of the Defect : The Mopar canvas seat cover may impede the deployment of the seat thorax airbags on 2012- 2016 MY RAM Pickup Trucks which have the seat cover installed.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Impeded deployment of the thorax airbag may not provide adequate protection in a side impact collision.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

Please see the attached supplemental information titled "FCA US LLC Chronology (S30) – Mopar Canvas Seat Covers – 05102016.pdf".

Description of Remedy :

Description of Remedy Program : FCA US will work with dealers to identify the purchasers of the Mopar Canvas Seat Covers and notify the purchasers accordingly. Conduct a Product/Equipment Safety Recall to alert all the Point-Of-Service customers, Mopar depots and RAM dealerships to instruct customers to remove the Mopar front seat covers and return them to the point of sale for a full refund. An equipment recall notice will be mailed to all other RAM vehicle owners who may have purchased a suspect Mopar Canvas Seat cover kit.

FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : 5/10/16 - Dealer notification 6/23/16, Owner notification 6/30/16

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : NR - NR

Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name : NR

Address : NR

NR

Country : NR

Company Phone : NR

* NR - Not Reported