Part 573 Safety Recall Report

16E-041

Manufacturer Name : Chrysler (FCA US LLC)

Submission Date: MAY 10, 2016 NHTSA Recall No.: 16E-041 Manufacturer Recall No.: S30



Manufacturer Information:

Manufacturer Name: Chrysler (FCA US LLC)

Address: 800 Chrysler Drive

CIMS 482-00-91 Auburn Hills MI 48326-2757

Company phone: 1-800-853-1403

Population:

Number of potentially involved : 487 Estimated percentage with defect : 100

Equipment Information:

Brand / Trade: RAM

Model: 1500

Part No.: 82214714

Size: N/A

Function : Seat Cover

Descriptive Information: Certain owners of 2012 to 2016 MY RAM 1500 Trucks with seat thorax airbags

may have purchased a Mopar canvas seat cover that could impede the deployment

of the seat thorax airbags.

Production Dates: MAY 16, 2011 - APR 26, 2016

Brand / Trade: RAM

Model: 2500

Part No.: 82214714

Size: N/A

Function : Seat Cover

Descriptive Information : Certain owners of 2012 to 2016 MY RAM 2500 Trucks with seat thorax airbags

may have purchased a Mopar canvas seat cover that could impede the deployment

of the seat thorax airbags.

Production Dates: MAY 16, 2011 - APR 26, 2016

Brand / Trade: RAM

Model: 3500 Part No.: 82214714

Size: N/A

Function: Seat Cover

Descriptive Information: Certain owners of 2012 to 2016 MY RAM 3500 Trucks with seat thorax airbags

may have purchased a Mopar canvas seat cover that could impede the deployment of the seat thorax airbags.

Production Dates: MAY 16, 2011 - APR 26, 2016

Description of Defect:

Description of the Defect : The Mopar canvas seat cover may impede the deployment of the seat thorax airbags

on 2012-2016 MY RAM Pickup Trucks which have the seat cover installed.

FMVSS 1 :NR FMVSS 2 :NR

Description of the Safety Risk: Impeded deployment of the thorax airbag may not provide adequate protection

in a side impact collision.

Description of the Cause: NR

Identification of Any Warning that can Occur: NR

Supplier Identification:

Component Manufacturer

Name : NR Address : NR

NR

Country: NR

Chronology:

Please see the attached supplemental information titled "FCA US LLC Chronology (S30) – Mopar Canvas Seat Covers – 05102016.pdf".

Description of Remedy:

Description of Remedy Program: FCA US will work with dealers to identify the purchasers of the Mopar

Canvas Seat Covers and notify the purchasers accordingly. Conduct a Product/Equipment Safety Recall to alert all the Point-Of-Service customers, Mopar depots and RAM dealerships to instruct customers to remove the Mopar front seat covers and return them to the point of sale for a full refund. An equipment recall notice will be mailed to all other RAM vehicle owners who may have purchased a suspect Mopar Canvas Seat cover kit.

FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production: NR

Recall Schedule:

Description of Recall Schedule: 5/10/16 - Dealer notification 6/23/16, Owner notification 6/30/16

Planned Dealer Notification Date: NR - NR

Planned Owner Notification Date: NR - NR

Purchaser Information:

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name : NR Address : NR

NR

Country: NR

Company Phone: NR

^{*} NR - Not Reported