



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

January 26, 2017

Mr. Chris Sandvig
Volkswagen Group of America, Inc.
3800 Hamlin Road
Auburn Hills, MI 48326

NEF-150TB
16V-955

Subject: Air Bags or Seat Belt Pretensioners may not Deploy

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

AUDI/A4/2017
AUDI/A6/2017
AUDI/A7/2017
AUDI/Q5/2018
AUDI/Q7/2017
VOLKSWAGEN/E-GOLF/2016
VOLKSWAGEN/GOLF/2017
VOLKSWAGEN/TIGUAN/2017

Mfr's Report Date: January 25, 2016

NHTSA Campaign Number: 16V-955

Components:

AIR BAGS:FRONTAL:DRIVER SIDE INFLATOR MODULE
AIR BAGS:PASSENGER SIDE FRONTAL
AIR BAGS:SIDE/WINDOW
SEAT BELTS:PRETENSIONER

Potential Number of Units Affected: 5,901

Problem Description:

Volkswagen Group of America, Inc. (Volkswagen) is recalling certain model year 2017 Audi A7, A4, A6, Volkswagen Golf and Tiguan vehicles and 2016 Volkswagen e-Golf vehicles for driver frontal air bags, passenger frontal air bags or head air bags that may not deploy properly. Additionally, certain 2017 Audi Q7, A4 Sedan, A4 Allroad, and 2018 Audi Q5 vehicles are being recalled because the seat belt pretensioners may not activate properly.

Consequence:

In the event of a crash, if the air bags and/or the seat belt pretensioners do not inflate or function properly, the vehicle occupants have an increased risk of injury.

Remedy:

Volkswagen and Audi will notify owners, and dealers will replace the affected air bags and seat belt pretensioners, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact Volkswagen customer service at 1-800-893-5298 or Audi customer service at 1-800-253-2834.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Tariq Bond who may be reached by phone at 1-202-366-5472, or by email at tariq.bond@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement