



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

January 19, 2017

Ms. Teresa Thiele
Head of Safety Campaign Administration & Execution
Chrysler (FCA US LLC)
800 Chrysler Drive
Auburn Hills, MI 48326-2757

NEF-150SM
16V-953

Subject: Side Curtain Air Bags may not Inflate Properly

Dear Ms. Thiele:

This letter serves to acknowledge Chrysler (FCA US LLC)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

RAM/PROMASTER CITY/2017

Mfr's Report Date: December 28, 2016

NHTSA Campaign Number: 16V-953

Components:

AIR BAGS:SIDE/WINDOW

Potential Number of Units Affected: 1

Problem Description:

Chrysler (FCA US LLC) is recalling one model year 2017 RAM ProMaster City vehicle manufactured on November 5, 2016. This vehicle has side curtain air bags that may not inflate properly in the event of a crash.

Consequence:

If the side curtain air bags do not inflate properly, the vehicle occupants are at an increased risk of injury in the event of a crash.

Remedy:

Chrysler will notify the owner, and a dealer will replace the side curtain air bags, as needed, free of charge. The recall is expected to begin February 6, 2017. Owners may contact Chrysler customer service at 1-800-853-1403. Chrysler's number for this recall is S95.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read 'Jennifer Timian', written in a cursive style.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement