



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

January 24, 2017

Ms. Betsy Hershberger  
Warranty/Service Manager  
ARBOC Specialty Vehicles, LLC  
51165 Greenfield Parkway  
Middlebury, IN 46514

NEF-150MR  
16V-950

**Subject:** Park Brake may Engage when Door Opens

Dear Ms. Hershberger:

This letter serves to acknowledge ARBOC Specialty Vehicles, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

ARBOC/SPIRIT OF LIBERTY/2015-2016

**Mfr's Report Date:** December 23, 2016

**NHTSA Campaign Number:** 16V-950

**Components:**

ELECTRICAL SYSTEM: SOFTWARE

**Potential Number of Units Affected:** 16

**Problem Description:**

ARBOC Specialty Vehicles, LLC (ARBOC) is recalling certain model year 2015-2016 Spirit of Liberty transit buses manufactured November 7, 2014, to July 29, 2016. On the affected vehicles, the parking brake can engage if the entry door is opened at any speed.

**Consequence:**

If the parking brake engages unexpectedly while the vehicle is in motion, it can increase the risk of a crash.

**Remedy:**

ARBOC has notified owners, and dealers will update the vehicle's programming, free of charge. The recall began on January 13, 2017. Owners may contact ARBOC customer service at 1-866-953-5555.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

The information in your report suggests that ARBOC may have been aware of this issue more than five business days before filing a report with NHTSA. Please be reminded that under Federal law, this agency is to be notified of all safety defect and/or noncompliance decisions within five business days. 49 CFR 573.6

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at 202-366-1060, or by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement